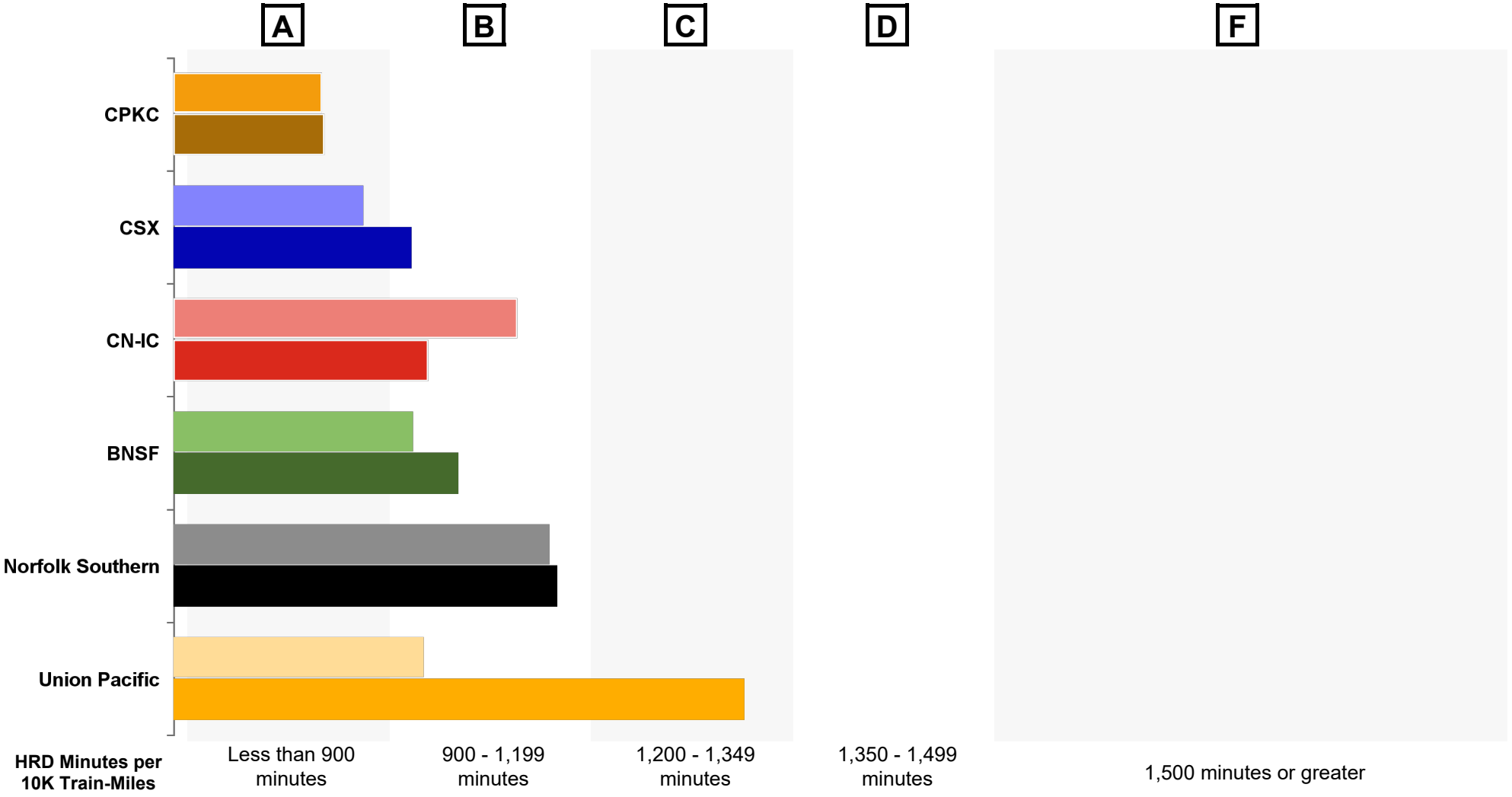# Host Railroad Report

## Amtrak Train Performance on Host Railroads

**Data through November 2023**

# Host Railroad Report Card Update
## Current Month and 1 Year Snapshot

A monthly update of the Host Railroad Report Card, which grades the six major host railroads based on host responsible delay (HRD) minutes per 10,000 train-miles for the current month (lighter shade) and the most recent 12 months.



| | A | B | C | D | F |
|---|---|---|---|---|---|
| CPKC | | | | | |
| CSX | | | | | |
| CN-IC | | | | | |
| BNSF | | | | | |
| Norfolk Southern | | | | | |
| Union Pacific | | | | | |

**HRD Minutes per 10K Train-Miles**: Less than 900 minutes | 900 - 1,199 minutes | 1,200 - 1,349 minutes | 1,350 - 1,499 minutes | 1,500 minutes or greater
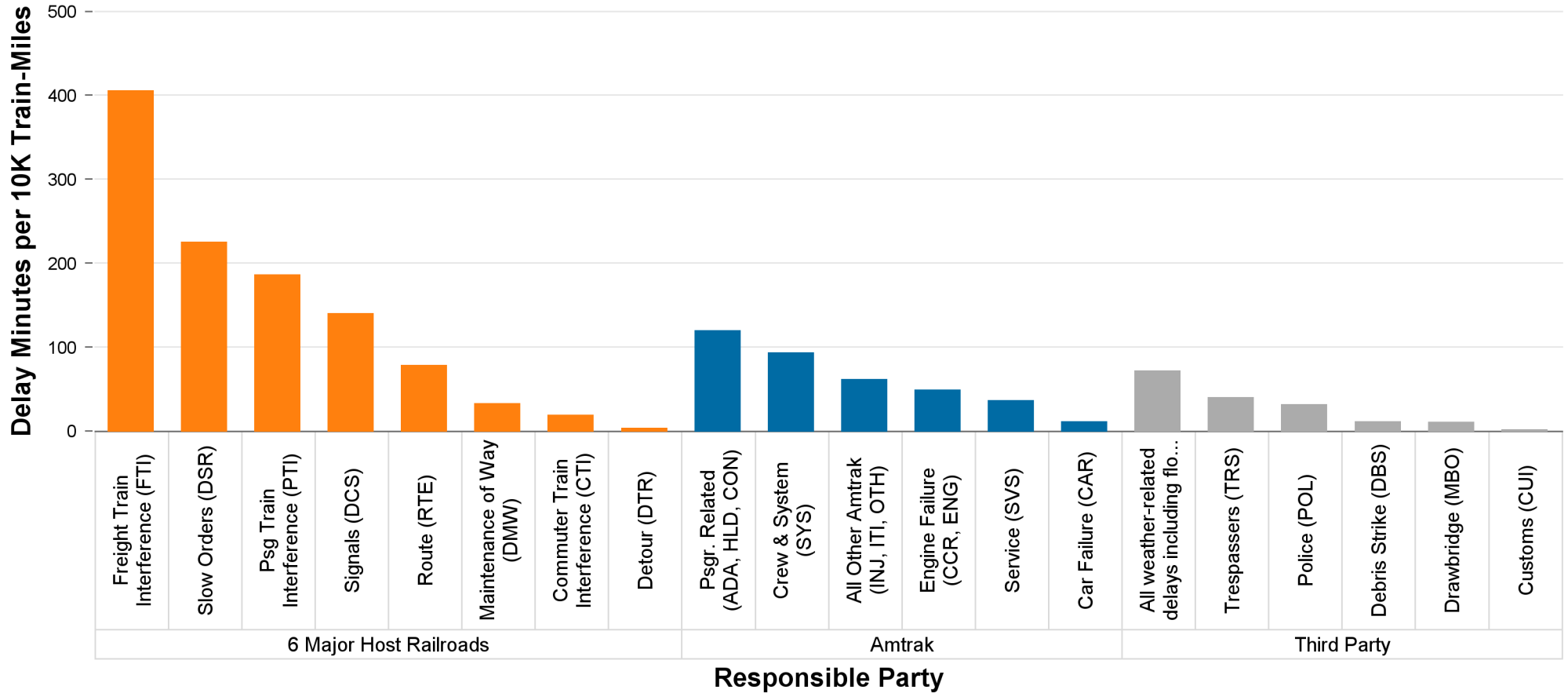
# Total Host-Responsible Delays
## 1 Year Snapshot

Total host-responsible delay (HRD) minutes per 10,000 train-miles incurred by Amtrak trains on the six major host railroads, with delays attributable to freight train interference (FTI) shaded.
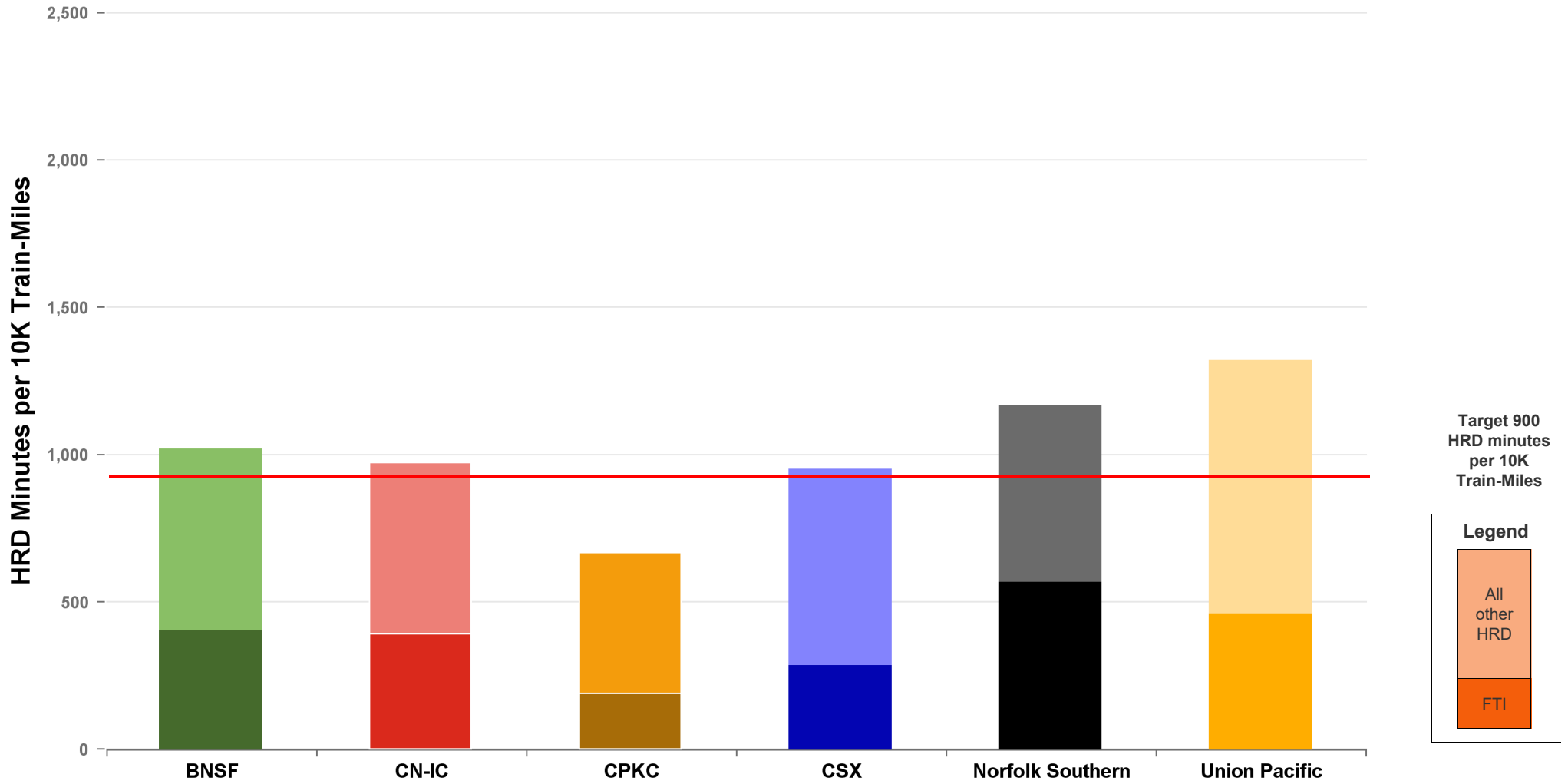
# Delays to Amtrak Trains by Responsible Party
## 1 Year Snapshot

Delay minutes per 10,000 train-miles on the six major host railroads categorized by delay type and responsible party.



| Responsible Party | 6 Major Host Railroads | Amtrak | Third Party |
|---|---|---|---|
| Delay Minutes per 10K Train-Miles | 1085 | 367 | 167 |
| Percentage of Total Delays | 67.0% | 22.7% | 10.3% |

# Total Host-Responsible Delays
## 2 Year Snapshot

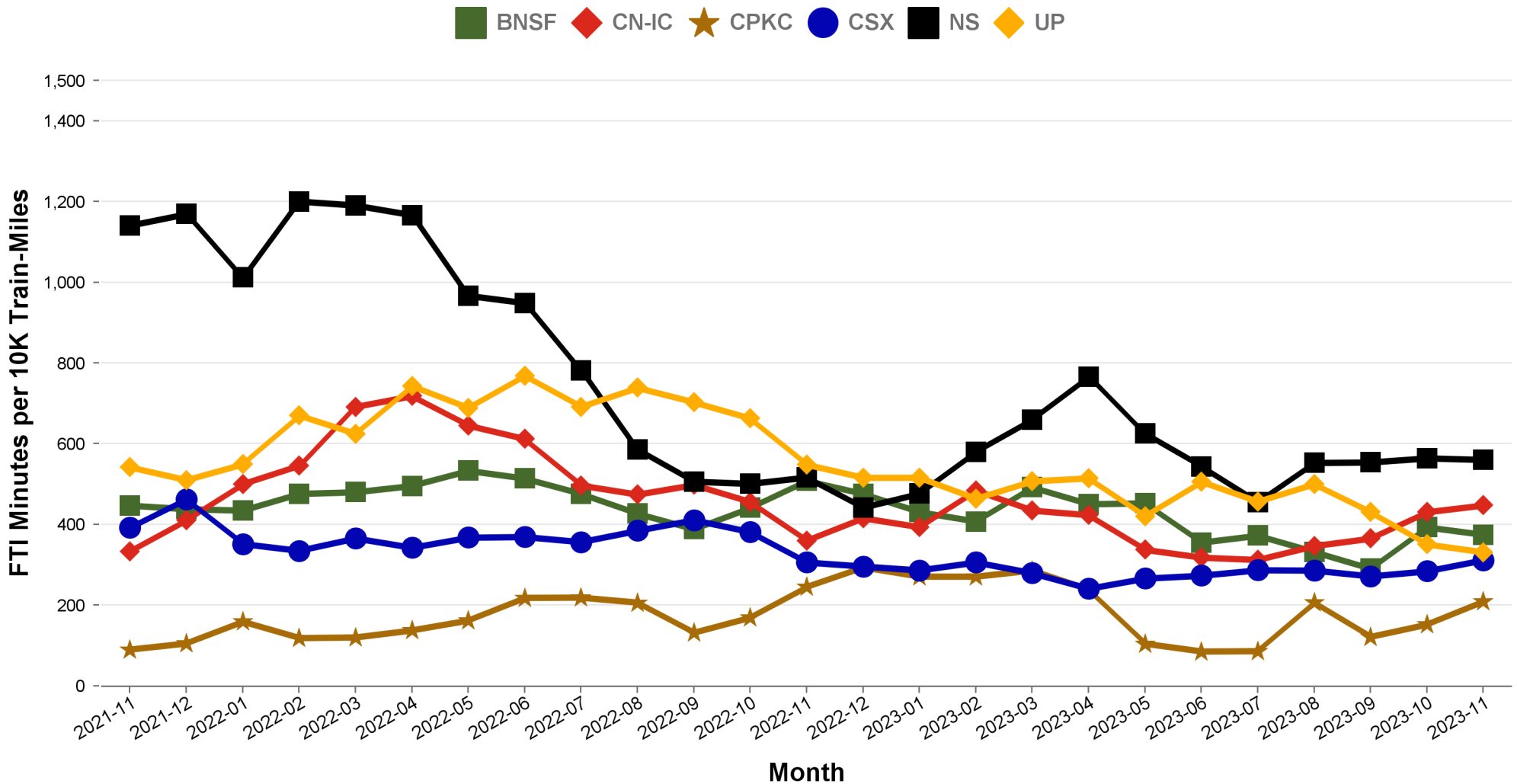Total host-responsible delay (HRD) minutes per 10,000 train-miles incurred by Amtrak trains on each of the six major host railroads for the most recent two years.
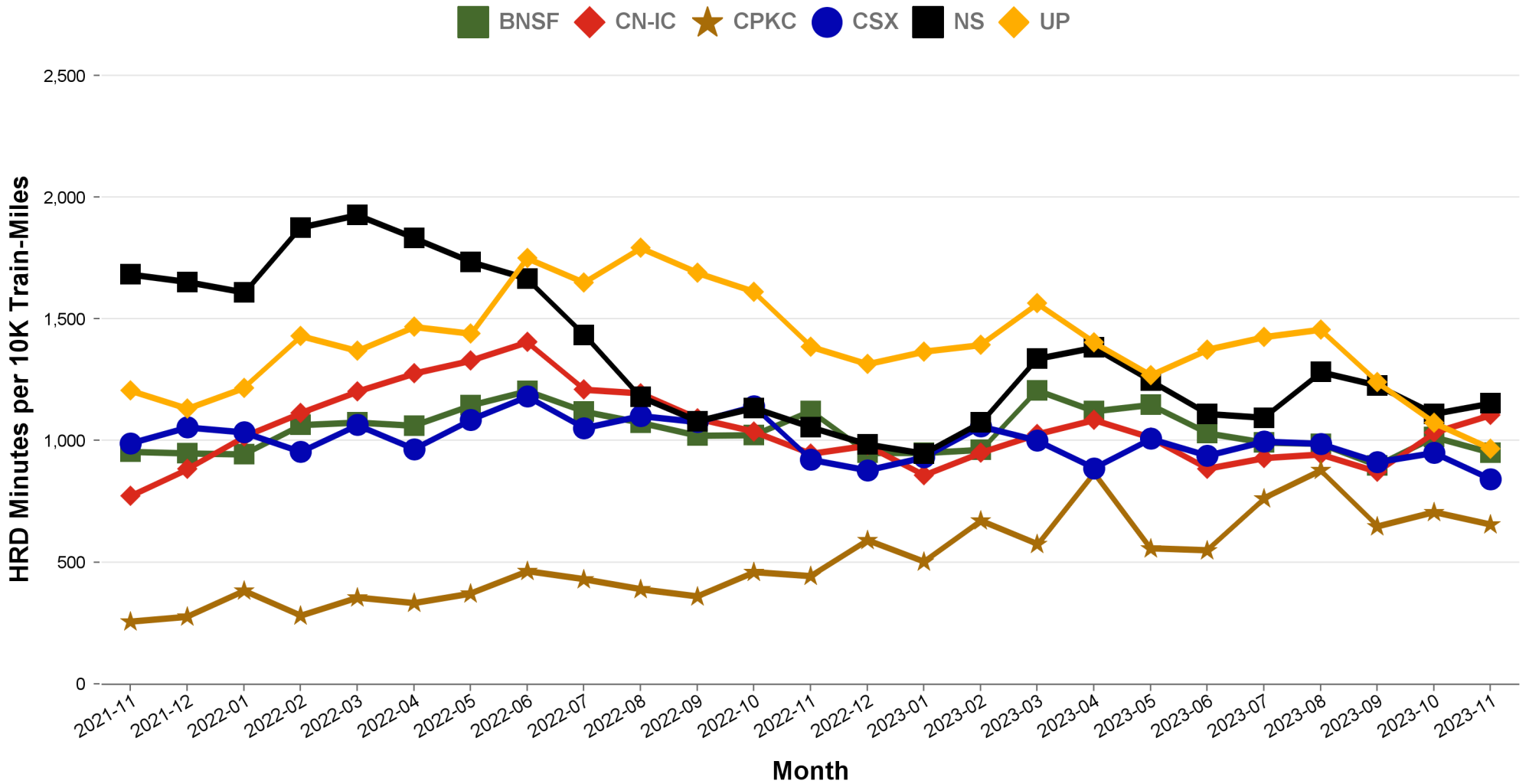
# Freight Train Interference Delays
## 2 Year Snapshot

Total delay minutes per 10,000 train-miles attributable to freight train interference (FTI) incurred by Amtrak trains on each of the six major host railroads for the most recent two years.

# Minutes of Delay per 10K Train Miles by Host for November 2023

| Host | Service | Total Host Responsible Delays | | Largest Two Delay Categories - Current Month | | | | Route Miles |
|------|---------|-------------------------------|---|----------------------------------------------|---|---|---|-------------|
| | | Current Month | Most Recent 12 Months | #1 | | #2 | | |
| **Target** | | **900** | **900** | | | | | |
| BNSF | California Zephyr | 765 | **933** | FTI | 275 | DSR | 265 | 1027 |
| | Carl Sandburg / Illinois Zephyr | 681 | 770 | FTI | 231 | DSR | 180 | 257 |
| | Cascades | **1394** | **1222** | FTI | 432 | DSR | 406 | 317 |
| | Coast Starlight | 866 | **987** | FTI | 246 | PTI | 181 | 158 |
| | Empire Builder | 807 | **918** | FTI | 477 | DSR | 157 | 2147 |
| | Heartland Flyer | **2008** | **1819** | DSR | 1006 | FTI | 833 | 236 |
| | Pacific Surfliner | **999** | **1102** | DCS | 313 | FTI | 193 | 22 |
| | San Joaquins | **1135** | **1327** | PTI | 449 | FTI | 424 | 284 |
| | Southwest Chief | 819 | 788 | FTI | 284 | DSR | 240 | 2206 |
| | Sunset Ltd | 738 | **1216** | FTI | 251 | DSR | 247 | 190 |
| | Texas Eagle | **1312** | **1308** | DSR | 878 | FTI | 361 | 116 |
| CN-IC | Blue Water | 705 | 673 | FTI | 346 | DSR | 221 | 159 |
| | City Of New Orleans | **1095** | 871 | FTI | 416 | DSR | 291 | 930 |
| | Illini / Saluki | 838 | 818 | FTI | 277 | DSR | 242 | 304 |
| | Lincoln Service | **2205** | **1760** | FTI | 1515 | DSR | 415 | 35 |
| | Lincoln / Missouri | **1608** | **2440** | FTI | 875 | DSR | 364 | 35 |
| | Texas Eagle | **2255** | **1948** | FTI | 1361 | DSR | 287 | 35 |
| | Wolverine | **1626** | **1592** | DSR | 819 | DCS | 384 | 27 |
| CPKC | Adirondack | 799 | **912** | PTI | 484 | DSR | 140 | 178 |
| | Empire Builder | 821 | 836 | FTI | 442 | DSR | 262 | 384 |
| | Ethan Allen Express | **2162** | **1453** | PTI | 1509 | DSR | 282 | 60 |
| | Hiawatha | 148 | 305 | RTE | 45 | DCS | 32 | 53 |
| CSX | Auto Train | **1219** | **1166** | FTI | 527 | DSR | 294 | 898 |
| | Capitol Ltd | 726 | 702 | FTI | 295 | RTE | 212 | 307 |
| | Cardinal | **908** | 793 | FTI | 593 | DSR | 172 | 703 |
| | Carolinian | **1446** | **1396** | PTI | 374 | FTI | 314 | 295 |
| | Downeaster | 379 | 696 | PTI | 234 | DCS | 109 | 107 |
| | Lake Shore Ltd | 538 | 709 | FTI | 213 | RTE | 122 | 741 |
| | Maple Leaf | 525 | 689 | FTI | 305 | RTE | 100 | 298 |
| | New York - Niagara Falls | 468 | 600 | FTI | 293 | RTE | 102 | 296 |
| | Palmetto | 853 | **1052** | FTI | 356 | PTI | 243 | 659 |
| | Pere Marquette | 285 | 222 | DSR | 141 | FTI | 47 | 135 |
| | Richmond / Newport News / Norfolk | **1253** | **1332** | FTI | 340 | RTE | 236 | 189 |
| | Silver Meteor | 756 | 890 | FTI | 336 | PTI | 175 | 1152 |
| | Silver Star | 859 | **976** | PTI | 254 | FTI | 239 | 1209 |
| NS | Blue Water | **3122** | **2382** | FTI | 2190 | RTE | 367 | 39 |
| | Capitol Ltd | **1282** | **1269** | FTI | 852 | RTE | 143 | 481 |
| | Cardinal | **1082** | **1525** | PTI | 753 | DSR | 167 | 79 |
| | Carolinian | 852 | 738 | PTI | 365 | DCS | 158 | 202 |
| | Crescent | **1288** | **1475** | FTI | 673 | DCS | 241 | 1141 |
| | Lake Shore Ltd | **1383** | **1253** | FTI | 850 | PTI | 165 | 339 |
| | Pennsylvanian | 777 | 841 | FTI | 374 | RTE | 204 | 249 |
| | Pere Marquette | **2108** | **1551** | FTI | 1097 | PTI | 278 | 39 |
| | Piedmont | 814 | 833 | PTI | 283 | FTI | 207 | 173 |
| | Richmond / Newport News / Norfolk | **1018** | 877 | DCS | 434 | FTI | 341 | 81 |
| | Roanoke | 792 | 795 | PTI | 296 | FTI | 277 | 216 |
| | Silver Star | 312 | 483 | DSR | 141 | DCS | 88 | 28 |
| | Wolverine | **3019** | **2185** | FTI | 1694 | DCS | 375 | 39 |
| UP | California Zephyr | **1038** | **1496** | FTI | 489 | PTI | 150 | 1381 |
| | Capitol Corridor | 567 | 705 | PTI | 270 | DCS | 125 | 171 |
| | Cascades | **919** | **1525** | PTI | 402 | FTI | 261 | 125 |
| | Coast Starlight | **1240** | **1525** | FTI | 323 | PTI | 306 | 1162 |
| | Lincoln Service | 762 | **938** | PTI | 259 | FTI | 250 | 231 |
| | Lincoln / Missouri | 627 | **1048** | PTI | 201 | FTI | 154 | 502 |
| | Missouri | 600 | **969** | FTI | 184 | PTI | 176 | 271 |
| | Pacific Surfliner | **1355** | **2102** | DCS | 619 | PTI | 543 | 174 |
| | San Joaquins | **1005** | **1335** | PTI | 466 | FTI | 254 | 88 |
| | Sunset Ltd | **1051** | **1562** | FTI | 619 | RTE | 187 | 1784 |
| | Texas Eagle | **1205** | **1537** | FTI | 629 | DSR | 286 | 1073 |

# Minutes of Delay per 10K Train Miles by Host for November 2023

| Host | Service | Total Host Responsible Delays | | Largest Two Delay Categories - Current Month | | | | Route Miles |
|------|---------|---------------|----------------|-----|-----|-----|-----|------|
| | | Current Month | Most Recent 12 Months | #1 | | #2 | | |
| **Target** | | **900** | **900** | | | | | |
| Amtrak | Adirondack | 346 | 428 | DCS | 139 | RTE | 105 | 100 |
| | Blue Water | 536 | 478 | DSR | 157 | DCS | 126 | 99 |
| | Ethan Allen Express | 235 | 274 | RTE | 93 | PTI | 73 | 100 |
| | Maple Leaf | 235 | 339 | RTE | 86 | PTI | 60 | 109 |
| | New York - Albany | 308 | 218 | DCS | 79 | PTI | 73 | 81 |
| | New York - Niagara Falls | 338 | 363 | PTI | 85 | RTE | 78 | 109 |
| | Wolverine | 787 | 668 | PTI | 398 | DSR | 242 | 99 |
| BBrRR | Cardinal | **1466** | **1505** | PTI | 722 | FTI | 346 | 132 |
| CN-Canada | Adirondack | **7319** | **7046** | DSR | 5408 | RTE | 872 | 49 |
| Fla DOT | Silver Meteor | 868 | 837 | CTI | 455 | DCS | 262 | 68 |
| | Silver Star | 751 | **911** | CTI | 503 | DCS | 160 | 68 |
| FR | Auto Train | **5644** | **5089** | DSR | 4059 | CTI | 746 | 16 |
| | Silver Meteor | **3045** | **3465** | DSR | 1406 | CTI | 663 | 61 |
| | Silver Star | **2553** | **2519** | DSR | 1539 | CTI | 503 | 61 |
| MADOT | Springfield Shuttles | **1514** | 804 | DSR | 784 | RTE | 375 | 36 |
| | Vermonter | **1497** | **1104** | DSR | 996 | DCS | 256 | 50 |
| MBTA | Downeaster | **1349** | **1260** | CTI | 553 | DCS | 428 | 38 |
| Metra | Empire Builder | **2328** | **2626** | CTI | 1759 | PTI | 246 | 29 |
| | Hiawatha | **2301** | **2274** | CTI | 1081 | DSR | 650 | 29 |
| MIDOT | Blue Water | 471 | 477 | PTI | 373 | DCS | 73 | 22 |
| | Wolverine | 639 | 653 | PTI | 464 | RTE | 66 | 134 |
| MNRR | Adirondack | **1217** | **1687** | CTI | 546 | RTE | 254 | 64 |
| | Ethan Allen Express | **1545** | **1237** | CTI | 959 | DSR | 268 | 64 |
| | Lake Shore Ltd | **1372** | **1460** | CTI | 765 | DSR | 233 | 64 |
| | Maple Leaf | 784 | **1115** | CTI | 376 | RTE | 177 | 64 |
| | New York - Albany | **1526** | **1423** | CTI | 975 | RTE | 263 | 64 |
| | New York - Niagara Falls | **1952** | **1916** | CTI | 1080 | RTE | 333 | 64 |
| | Richmond / Newport News / Norfolk | **2210** | **2034** | DSR | 1300 | CTI | 694 | 56 |
| | Vermonter | **2982** | **2966** | DSR | 2548 | CTI | 351 | 56 |
| NECR | Vermonter | **2186** | **1762** | DSR | 1986 | DMW | 127 | 192 |
| NMDOT | Southwest Chief | **3002** | **2277** | CTI | 1732 | DCS | 614 | 80 |
| SCRRA | Coast Starlight | **1725** | **1546** | PTI | 877 | CTI | 378 | 48 |
| | Pacific Surfliner | **1210** | **1115** | PTI | 338 | CTI | 291 | 95 |
| SDNRR | Pacific Surfliner | 758 | **1030** | CTI | 310 | PTI | 283 | 60 |
| Sounder | Cascades | 582 | 724 | PTI | 341 | CTI | 177 | 20 |
| | Coast Starlight | **1188** | **1775** | PTI | 679 | CTI | 473 | 20 |
| TRE | Texas Eagle | 284 | **1092** | RTE | 142 | CTI | 117 | 33 |
| VTR | Ethan Allen Express | 239 | 463 | DSR | 188 | DCS | 15 | 24 |

The numbers included in this document are preliminary and are for informational purposes only.
Excludes hosts with fewer than 15 route miles.
Delays on the Amtrak-owned portion of the Northeast Corridor are shown in a separate report, with tighter delay standards.
Northeast Regional:  Roanoke includes all trains between Roanoke and points on the NEC; Richmond / Newport News / Norfolk includes all trains between these locations and points on the NEC.

# Minutes of Delay per 10K Train Miles by Service for November 2023

| Service | | Host | Total Host Responsible Delays | | Largest Two Delay Categories - Current Month | | | | Route Miles |
|---|---|---|---|---|---|---|---|---|---|
| | | | Current | Most | #1 | | #2 | | |
| **Target** | | | **900** | **900** | | | | | |
| **All Other NEC Corridor Routes** | | | | | | | | | |
| Northeast Regional | Richmond / Newport News / Norfolk | CSX | **1253** | **1332** | FTI | 340 | RTE | 236 | 189 |
| | | NS | **1018** | 877 | DCS | 434 | FTI | 341 | 81 |
| | | MNRR | **2210** | **2034** | DSR | 1300 | CTI | 694 | 56 |
| | Roanoke | NS | 792 | 795 | PTI | 296 | FTI | 277 | 216 |
| | Springfield Shuttles | MADOT | **1514** | 804 | DSR | 784 | RTE | 375 | 36 |
| **Non-NEC Corridor Routes** | | | | | | | | | |
| Capitol Corridor | | UP | 567 | 705 | PTI | 270 | DCS | 125 | 171 |
| Carolinian | | CSX | **1446** | **1396** | PTI | 374 | FTI | 314 | 295 |
| | | NS | 852 | 738 | PTI | 365 | DCS | 158 | 202 |
| Cascades | | BNSF | **1394** | **1222** | FTI | 432 | DSR | 406 | 317 |
| | | UP | **919** | **1525** | PTI | 402 | FTI | 261 | 125 |
| | | Sounder | 582 | 724 | PTI | 341 | CTI | 177 | 20 |
| Downeaster | | CSX | 379 | 696 | PTI | 234 | DCS | 109 | 107 |
| | | MBTA | **1349** | **1260** | CTI | 553 | DCS | 428 | 38 |
| Empire | Adirondack | CPKC | 799 | **912** | PTI | 484 | DSR | 140 | 178 |
| | | Amtrak | 346 | 428 | DCS | 139 | RTE | 105 | 100 |
| | | CN-Canada | **7319** | **7046** | DSR | 5408 | RTE | 872 | 49 |
| | | MNRR | **1217** | **1687** | CTI | 546 | RTE | 254 | 64 |
| | Ethan Allen Express | CPKC | **2162** | **1453** | PTI | 1509 | DSR | 282 | 60 |
| | | Amtrak | 235 | 274 | RTE | 93 | PTI | 73 | 100 |
| | | MNRR | **1545** | **1237** | CTI | 959 | DSR | 268 | 64 |
| | | VTR | 239 | 463 | DSR | 188 | DCS | 15 | 24 |
| | Maple Leaf | CSX | 525 | 689 | FTI | 305 | RTE | 100 | 298 |
| | | Amtrak | 235 | 339 | RTE | 86 | PTI | 60 | 109 |
| | | MNRR | 784 | **1115** | CTI | 376 | RTE | 177 | 64 |
| | New York - Albany | Amtrak | 308 | 218 | DCS | 79 | PTI | 73 | 81 |
| | | MNRR | **1526** | **1423** | CTI | 975 | RTE | 263 | 64 |
| | New York - Niagara Falls | CSX | 468 | 600 | FTI | 293 | RTE | 102 | 296 |
| | | Amtrak | 338 | 363 | PTI | 85 | RTE | 78 | 109 |
| | | MNRR | **1952** | **1916** | CTI | 1080 | RTE | 333 | 64 |
| Heartland Flyer | | BNSF | **2008** | **1819** | DSR | 1006 | FTI | 833 | 236 |
| Hiawatha | | CPKC | 148 | 305 | RTE | 45 | DCS | 32 | 53 |
| | | Metra | **2301** | **2274** | CTI | 1081 | DSR | 650 | 29 |
| Illinois | Carl Sandburg / Illinois Zephyr | BNSF | 681 | 770 | FTI | 231 | DSR | 180 | 257 |
| | Illini / Saluki | CN-IC | 838 | 818 | FTI | 277 | DSR | 242 | 304 |
| | Lincoln Service | CN-IC | **2205** | **1760** | FTI | 1515 | DSR | 415 | 35 |
| | | UP | 762 | **938** | PTI | 259 | FTI | 250 | 231 |
| Lincoln / Missouri | | CN-IC | **1608** | **2440** | FTI | 875 | DSR | 364 | 35 |
| | | UP | 627 | **1048** | PTI | 201 | FTI | 154 | 502 |
| Michigan | Blue Water | CN-IC | 705 | 673 | FTI | 346 | DSR | 221 | 159 |
| | | NS | **3122** | **2382** | FTI | 2190 | RTE | 367 | 39 |
| | | Amtrak | 536 | 478 | DSR | 157 | DCS | 126 | 99 |
| | | MIDOT | 471 | 477 | PTI | 373 | DCS | 73 | 22 |
| | Pere Marquette | CSX | 285 | 222 | DSR | 141 | FTI | 47 | 135 |
| | | NS | **2108** | **1551** | FTI | 1097 | PTI | 278 | 39 |
| | Wolverine | CN-IC | **1626** | **1592** | DSR | 819 | DCS | 384 | 27 |
| | | NS | **3019** | **2185** | FTI | 1694 | DCS | 375 | 39 |
| | | Amtrak | 787 | 668 | PTI | 398 | DSR | 242 | 99 |
| | | MIDOT | 639 | 653 | PTI | 464 | RTE | 66 | 134 |
| Missouri | | UP | 600 | **969** | FTI | 184 | PTI | 176 | 271 |
| Pacific Surfliner | | BNSF | **999** | **1102** | DCS | 313 | FTI | 193 | 22 |
| | | UP | **1355** | **2102** | DCS | 619 | PTI | 543 | 174 |
| | | SCRRA | **1210** | **1115** | PTI | 338 | CTI | 291 | 95 |
| | | SDNRR | 758 | **1030** | CTI | 310 | PTI | 283 | 60 |
| Pennsylvanian | | NS | 777 | 841 | FTI | 374 | RTE | 204 | 249 |
| Piedmont | | NS | 814 | 833 | PTI | 283 | FTI | 207 | 173 |
| San Joaquins | | BNSF | **1135** | **1327** | PTI | 449 | FTI | 424 | 284 |
| | | UP | **1005** | **1335** | PTI | 466 | FTI | 254 | 88 |
| Vermonter | | MADOT | **1497** | **1104** | DSR | 996 | DCS | 256 | 50 |
| | | MNRR | **2982** | **2966** | DSR | 2548 | CTI | 351 | 56 |
| | | NECR | **2186** | **1762** | DSR | 1986 | DMW | 127 | 192 |

# Minutes of Delay per 10K Train Miles by Service for November 2023

| Service | Host | Total Host Responsible Delays | | Largest Two Delay Categories - Current Month | | | | Route Miles |
|---|---|---|---|---|---|---|---|---|
| | | Current | Most | #1 | | #2 | | |
| **Target** | | **900** | **900** | | | | | |
| **Long-Distance Routes** | | | | | | | | |
| Auto Train | CSX | **1219** | **1166** | FTI | 527 | DSR | 294 | 898 |
| | FR | **5644** | **5089** | DSR | 4059 | CTI | 746 | 16 |
| California Zephyr | BNSF | 765 | **933** | FTI | 275 | DSR | 265 | 1027 |
| | UP | **1038** | **1496** | FTI | 489 | PTI | 150 | 1381 |
| Capitol Ltd | CSX | 726 | 702 | FTI | 295 | RTE | 212 | 307 |
| | NS | **1282** | **1269** | FTI | 852 | RTE | 143 | 481 |
| Cardinal | CSX | **908** | 793 | FTI | 593 | DSR | 172 | 703 |
| | NS | **1082** | **1525** | PTI | 753 | DSR | 167 | 79 |
| | BBrRR | **1466** | **1505** | PTI | 722 | FTI | 346 | 132 |
| City Of New Orleans | CN-IC | **1095** | 871 | FTI | 416 | DSR | 291 | 930 |
| Coast Starlight | BNSF | 866 | **987** | FTI | 246 | PTI | 181 | 158 |
| | UP | **1240** | **1525** | FTI | 323 | PTI | 306 | 1162 |
| | SCRRA | **1725** | **1546** | PTI | 877 | CTI | 378 | 48 |
| | Sounder | **1188** | **1775** | PTI | 679 | CTI | 473 | 20 |
| Crescent | NS | **1288** | **1475** | FTI | 673 | DCS | 241 | 1141 |
| Empire Builder | BNSF | 807 | **918** | FTI | 477 | DSR | 157 | 2147 |
| | CPKC | 821 | 836 | FTI | 442 | DSR | 262 | 384 |
| | Metra | **2328** | **2626** | CTI | 1759 | PTI | 246 | 29 |
| Lake Shore Ltd | CSX | 538 | 709 | FTI | 213 | RTE | 122 | 741 |
| | NS | **1383** | **1253** | FTI | 850 | PTI | 165 | 339 |
| | MNRR | **1372** | **1460** | CTI | 765 | DSR | 233 | 64 |
| Palmetto | CSX | 853 | **1052** | FTI | 356 | PTI | 243 | 659 |
| Silver Meteor | CSX | 756 | 890 | FTI | 336 | PTI | 175 | 1152 |
| | Fla DOT | 868 | 837 | CTI | 455 | DCS | 262 | 68 |
| | FR | **3045** | **3465** | DSR | 1406 | CTI | 663 | 61 |
| Silver Star | CSX | 859 | **976** | PTI | 254 | FTI | 239 | 1209 |
| | NS | 312 | 483 | DSR | 141 | DCS | 88 | 28 |
| | Fla DOT | 751 | **911** | CTI | 503 | DCS | 160 | 68 |
| | FR | **2553** | **2519** | DSR | 1539 | CTI | 503 | 61 |
| Southwest Chief | BNSF | 819 | 788 | FTI | 284 | DSR | 240 | 2206 |
| | NMDOT | **3002** | **2277** | CTI | 1732 | DCS | 614 | 80 |
| Sunset Ltd | BNSF | 738 | **1216** | FTI | 251 | DSR | 247 | 190 |
| | UP | **1051** | **1562** | FTI | 619 | RTE | 187 | 1784 |
| Texas Eagle | BNSF | **1312** | **1308** | DSR | 878 | FTI | 361 | 116 |
| | CN-IC | **2255** | **1948** | FTI | 1361 | DSR | 287 | 35 |
| | UP | **1205** | **1537** | FTI | 629 | DSR | 286 | 1073 |
| | TRE | 284 | **1092** | RTE | 142 | CTI | 117 | 33 |

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Excludes hosts with fewer than 15 route miles.
Delays on the Amtrak-owned portion of the Northeast Corridor are shown in a separate report, with tighter delay standards.
Northeast Regional:  Roanoke includes all trains between Roanoke and points on the NEC; Richmond / Newport News / Norfolk includes all trains between these locations and points on the NEC.

**AMTRAK®**

# Host Railroad Report - All-Stations and Customer OTP for November 2023

| Service | All-Stations OTP | | Customer OTP | | Avg Mins Late per Late Rider** | |
|---|---|---|---|---|---|---|
| | Current Month | Most Recent 12 Months | Current Month | Most Recent 12 Months | Current Month | Most Recent 12 Months |
| **Amtrak System** | **78.4%** | **75.3%** | **76.7%** | **74.9%** | **47** | **57** |
| **NEC Corridor Routes** | **84.7%** | **84.3%** | **79.7%** | **80.1%** | **42** | **43** |
| **Minimum Standard** | | | 80.0% | 80.0% | | |
| Acela* | 83.0% | 84.4% | 80.0% | 80.8% | 34 | 33 |
| Keystone | 96.5% | 95.3% | 94.8% | 94.4% | 30 | 40 |
| Northeast Regional | 80.9% | 80.3% | 75.9% | 76.6% | 44 | 46 |
|     On Spine Northeast Regional | 87.8% | 85.3% | 82.7% | 81.8% | 40 | 44 |
|     Richmond / Newport News / Norfolk | 76.6% | 74.0% | 71.9% | 71.2% | 48 | 46 |
|     Roanoke | 67.4% | 74.6% | 59.2% | 69.8% | 43 | 53 |
|     Springfield Shuttles | 85.7% | 87.2% | 82.5% | 85.3% | 38 | 41 |
| **Non-NEC Corridor Routes** | **80.7%** | **78.9%** | **76.4%** | **75.1%** | **42** | **46** |
| **Minimum Standard** | | | 80.0% | 80.0% | | |
| Capitol Corridor | 90.8% | 89.5% | 85.4% | 85.5% | 41 | 37 |
| Carolinian | 65.2% | 62.4% | 62.3% | 61.6% | 50 | 58 |
| Cascades | 69.1% | 69.9% | 65.1% | 63.3% | 40 | 43 |
| Downeaster | 93.2% | 87.1% | 85.8% | 79.8% | 33 | 39 |
| Empire | 77.0% | 77.9% | 78.3% | 77.7% | 32 | 43 |
|     Adirondack | 76.8% | 63.1% | 77.4% | 69.6% | 32 | 43 |
|     Berkshire Flyer | - | 51.5% | - | 52.9% | - | 62 |
|     Ethan Allen Express | 66.9% | 77.7% | 61.6% | 72.9% | 39 | 45 |
|     Maple Leaf | 81.6% | 72.6% | 85.6% | 73.1% | 39 | 51 |
|     New York - Albany | 78.2% | 87.1% | 82.1% | 84.2% | 29 | 37 |
|     New York - Niagara Falls | 77.8% | 77.3% | 74.7% | 72.6% | 30 | 43 |
| Heartland Flyer | 66.7% | 65.7% | 62.6% | 62.0% | 47 | 44 |
| Hiawatha | 90.3% | 90.1% | 83.9% | 86.2% | 27 | 34 |
| Illinois | 84.9% | 79.4% | 79.5% | 76.9% | 65 | 50 |
|     Carl Sandburg / Illinois Zephyr | 87.2% | 81.8% | 83.7% | 79.7% | 50 | 41 |
|     Illini / Saluki | 85.7% | 77.3% | 84.3% | 77.0% | 97 | 53 |
|     Lincoln Service | 82.5% | 79.3% | 74.8% | 75.9% | 54 | 51 |
| Lincoln / Missouri | 75.2% | 62.4% | 78.0% | 61.5% | 50 | 54 |
| Michigan | 63.4% | 74.3% | 56.7% | 69.2% | 48 | 51 |
|     Blue Water | 63.5% | 73.5% | 55.2% | 63.5% | 42 | 50 |
|     Pere Marquette | 88.7% | 89.9% | 85.0% | 87.2% | 43 | 42 |
|     Wolverine | 60.0% | 72.4% | 51.4% | 67.9% | 51 | 53 |
| Missouri | 87.7% | 73.3% | 88.6% | 72.9% | 25 | 50 |
| Pacific Surfliner | 85.5% | 80.2% | 83.1% | 80.0% | 41 | 45 |
| Pennsylvanian | 82.5% | 79.1% | 77.5% | 79.6% | 25 | 45 |
| Piedmont | 85.3% | 79.0% | 75.4% | 68.5% | 35 | 41 |
| San Joaquins | 74.2% | 71.4% | 66.8% | 66.1% | 47 | 44 |
| Vermonter | 56.2% | 67.5% | 69.8% | 70.7% | 37 | 51 |
| **Long-Distance Routes** | **61.7%** | **51.0%** | **66.0%** | **54.9%** | **69** | **98** |
| **Minimum Standard** | | | 80.0% | 80.0% | | |
| Auto Train | 88.3% | 78.5% | 75.7% | 65.8% | 53 | 93 |
| California Zephyr | 49.1% | 28.3% | 53.5% | 29.5% | 83 | 150 |
| Capitol Ltd | 67.4% | 63.3% | 74.3% | 69.3% | 44 | 61 |
| Cardinal | 56.5% | 54.3% | 57.4% | 56.5% | 57 | 75 |
| City Of New Orleans | 53.9% | 64.3% | 65.0% | 75.1% | 90 | 86 |
| Coast Starlight | 68.8% | 53.0% | 72.7% | 58.1% | 68 | 93 |
| Crescent | 64.5% | 54.1% | 68.9% | 56.6% | 61 | 83 |
| Empire Builder | 60.8% | 44.0% | 59.8% | 47.0% | 76 | 136 |
| Lake Shore Ltd | 75.8% | 69.4% | 76.6% | 68.2% | 57 | 64 |
| Palmetto | 79.3% | 66.3% | 80.7% | 67.0% | 49 | 55 |
| Silver Meteor | 75.3% | 56.0% | 73.6% | 52.5% | 50 | 71 |
| Silver Star | 56.6% | 49.4% | 53.3% | 48.2% | 69 | 73 |
| Southwest Chief | 31.2% | 35.9% | 31.6% | 33.3% | 90 | 117 |
| Sunset Ltd | 59.3% | 35.1% | 66.9% | 41.7% | 77 | 108 |
| Texas Eagle | 68.9% | 54.6% | 72.0% | 58.5% | 57 | 93 |

The numbers included in this document are preliminary and are for informational purposes only.

Northeast Regional: Roanoke includes all trains between Roanoke and points on the NEC; Richmond/Newport News/Norfolk includes all trains between these locations and points on the NEC.

 * Acela on-time performance target is 90.0%

** Excludes on-time Customers

## Host Railroad Responsible Delays

| Code | Code Description | Explanation |
|------|------------------|-------------|
| CTI | Commuter Train Interference | Delays for meeting or following commuter trains |
| DCS | Signal Delays | Signal failure or All Other signal delays, wayside defect-detector false-alarms, defective road crossing protection, efficiency tests, drawbridge stuck open |
| DMW | Maintenance of Way | Maintenance of Way delays including holds for track repairs or MW foreman to clear |
| DSR | Slow Order Delays | Temporary slow orders, except heat or cold orders |
| DTR | Detour | Delays from detours |
| FTI | Freight Train Interference | Delays from freight trains |
| PTI | Passenger Train Interference | Delays for meeting or following All Other passenger trains |
| RTE | Routing | Routing-dispatching delays including diversions, late track bulletins, etc. |

## Amtrak Responsible Delays

| Code | Code Description | Explanation |
|------|------------------|-------------|
| ADA | Passenger Related | All delays related to disabled passengers, wheel chair lifts, guide dogs, etc. |
| CAR | Car Failure | Mechanical failure on all types of cars |
| CCR | Cab Car Failure | Mechanical failure on Cab Cars |
| CON | Hold for Connection | Holding for connections from All Other trains or buses. |
| ENG | Locomotive Failure | Mechanical failure on engines. |
| HLD | Passenger Related | All delays related to passengers, checked-baggage, large groups, etc. |
| INJ | Injury Delay | Delay due to injured passengers or employees. |
| ITI | Initial Terminal Delay | Delay at initial terminal due to late arriving inbound trains causing late release of equipment. |
| OTH | Miscellaneous Delays | Lost-on-run, heavy trains, unable to make normal speed, etc. |
| SVS | Servicing | All switching and servicing delays |
| SYS | Crew & System | Delays related to crews including lateness, lone-engineer delays |

## Third-Party Delays

| Code | Code Description | Explanation |
|------|------------------|-------------|
| CUI | Customs | U.S. and Canadian customs delays; Immigration-related delays |
| DBS | Debris | Debris strikes |
| MBO | Drawbridge Openings | Movable bridge openings for marine traffic where no bridge failure is involved |
| NOD | Unused Recovery Time | Wait for departure time |
| POL | Police-Related | Police/fire department holds on right-of-way or on-board trains |
| TRS | Trespassers | Trespasser incidents including road crossing accidents, trespasser / animal strikes, vehicle stuck on track ahead, bridge strikes |
| WTR | Weather-Related | All weather-related delays including floods/washouts, earthquake-related delays, heat or cold orders, slippery rail due to leaves |

*These delay codes are applicable to Off-NEC routes only.

AMTRAK