

Proposal for Town of Jerome, Arizona
Parking Kiosks



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July 1, 2019

Candace B. Gallagher, CMC ,Town Manager/Clerk
Town of Jerome
600 Clark Street
P.O. Box 335
Jerome, AZ 86331

RE: Request for Quote for Parking Kiosks

Dear Ms. Gallagher:

VenTek International (VenTek) is excited to submit the attached proposal, in response to the Town of Jerome's Request for Proposal (RFP).

VenTek has been offering Unattended Revenue Collection System since 1950, and we are the only true US, California based manufacturer. VenTek's products are designed with the future in mind. Their sophisticated modular sleek design ensures support for future technology via upgrades, not replacement. The average life of our Pay Stations is 15+ years. We don't believe in "planned obsolescence"; a machine should be useful and operational for as long as possible; ensuring the highest possible return on investment.

Originally designed for fee collection and transit applications which necessitates the ability to process many transactions in a short period, fast and easy transactions are the hallmark of VenTek products. This is extremely important for customer convenience and satisfaction and imperative when implementing a new parking program

We realize that world-class service is paramount to our customer's success and provide experienced and knowledgeable local support personnel (USA) instead of an offshore call center. Service calls are personal, easy to initiate, and always taken seriously. Your urgency and priority are ours. Issues are quickly understood by factory technicians with access to the development engineers providing expedient resolution. With your purchase, you become a partner and have our commitment to keeping your machines operating smoothly with little to no downtime.

VenTek's proposal provides options for a pilot, purchase, and lease. Another option is revenue share, VenTek would be happy to discuss this option if desired.

Our Focus is you, our customer. We do not believe in "one solution fits all," and will work with the Town in hopes of providing a system which meets your needs within your budget

Please feel free to contact me directly with any questions or comments regarding the information we have supplied in this response.

Regards,



Erika Anderson, Vice President of Sales

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Executive Summary

Over our 69 year history, VenTek has successfully deployed a wide-variety of fee collection solutions throughout North America. With such extensive experience and state of the art products, VenTek is uniquely positioned to assure your success in implementing a new parking project.

Currently, VenTek has parking fee equipment in operation all around the Town of Jerome, including the City of Prescott, Sedona Red Rocks Ranger District, Grand Canyon NP, Tonto National Forest, Glen Canyon National Recreation Area, et al.”

We are offering the city two pay station styles; both are configured for Pay by License. The venSTATION cabinet is a bold, robust looking design. The venSTATION ATB is a smaller sleek cabinet, more suited to on-street use, where space may be an issue. Our pay stations can easily be set up for donations. It does not have to be a separate pay station; donations can be taken on any active pay station that is collecting parking revenue. We have this in operation at Maymont Foundation in Richmond, VA. Their implementation of the VenTek Solution has been so successful they have ordered pay station!

The VenTek Solution Consists of the following:

- A Collection of Internet-enabled, PA-DSS certified, automated pay stations configured with cellular connections;
- A PCI-DSS certified central enterprise server facility hosted through Amazon Web Services, where all transaction data is stored, and this data is available instantaneously for viewing;
- A Payment Gateway to process electronic payments in real-time, using the customer’s preferred Merchant Services Provider;
- A powerful, yet friendly, software management system that provides real-time machine statistics, passive monitoring, remote machine configuration, and reporting;
- API for interfacing with a mobile parking solution of your choice, and;
- VenTek’s Private Card System which will provide dedicated payment cards to allow the tow to issue complimentary parking cards and these same cards can be issued and paid for via a monthly rate.

We realize the importance of Uptime and Support and Maintenance. VenTek’s pay stations are designed for easy service and maintenance. The modular design, combined with the automated service alerts allow for issues to be quickly identified assessed and corrected. All aspects of the VenTek System can be remotely maintained, monitored, and modified right from the comfort of your desk. Should a mechanical need arise, VenTek will work with your staff to isolate the problem, which is usually simply the replacement of a “plug & play” part. It would be extremely rare for a technical issue to require a VenTek Trained Technician to come on site. Thus we recommend the Town purchase a set of spares, and the optional two (2) year extended warranty. When combined with the 3 (three) year factory warranty, the Town will not have to worry about service costs for a total of five (5) years. If on a very rare occasion a technician is needed onsite, we recommend a time and material call, which can be dispatched within 24 hours.



Our price quote includes pilot, purchase and lease options for both models of our venSTATIONs, installation & shipping, monthly fees for all services for up to 60 months, pricing for payment signs for each parking pay station, spare parts, and paper supply for 5 years are included in all options, Onsite support and maintenance is priced separately on a time and materials basis. Also, we have provided information on optional services such as TicketManager™ enforcement (software and hardware) and Online Permitting.

In summary, our focus is you, our customer. We are dedicated to providing a solution that meets your individual revenue collection needs. By combining our knowledge, experience, and industry-leading technology, we will provide a solution that will ensure your project's success.

This makes VenTek the ideal partner to assist the Town of Jerome with their needs for an updated parking payment system that will be reliable, efficient, and last for many years to come.

Product Specifications

venSTATIONS and venSTATION ATB

The key to the profitability of any parking facility is the ability to collect revenues by implementing automated parking meters with customizable rate tables. We offer **Pay by License Plate** systems that assess fees based on a license plate number with a receipt that can be used on the dash as proof of parking if desjrec. The ticket format is customizable by the town, so any message can be printed on the front of the ticket as instructions to the parking customer.

PAY BY LICENSE PLATE PARKING

- Pay by License Plate is the most advanced method of pay parking. It allows for the maximum number of integration options, such as License Plate Recognition cameras, Vehicle Parking Registration System, TicketManager™ enforcement, Online Permit Management, etc.
- Most Integration Options - A single pay station can serve dozens of parkers, making pay by space highly efficient.
- Higher Space Efficiency Spaces do not have a static size that must be delineated in advance.
- Improved Intelligence Store historical data on vehicle plates – violation history, customer details, or outstanding tickets.
- License Plate Recognition Integration can be used with license plate recognition for plate-based registrations and enforcement.

Complimentary Parking can be done a few different ways with our pay stations.

1. VenTek sends coupons to the City that are preprogrammed for free parking – we would program the cards, and the Town would purchase the cards as needed.
2. A ‘white list’ can be created for certain license plates, so when the customer enters their plate number from the list, they show as paid. We maintain the list of plate numbers – this is an additional cost.
3. Or we program a certain number of coupon codes for the Town to use. The parking customers keys their coupon code into the pay station, and it gives them free parking ** this is the best option because we can easily provide the codes and there is a small annual fee for maintaining the lists.
The price for this service is \$120 annually. Whereas solutions 1 & 2 are more costly.



Multi-space Pay Stations – venSTATIONS and venSTATION ATB

VenTek’s pay stations work in conjunction with our powerful browser-based software, the venVUE® Central Management System (CMS). This gives the Town full control over the pay stations from the Town’s administration offices. The venSTATIONS stylish looks and versatility are complemented by high-performance payment processing capabilities combined with smart online options and capabilities.

We also offer custom wraps that can brand and inform the parking customer regarding any information they may need while visiting your Town, or how they can donate to a local charity. We will also include some information regarding signage that can to be used next to the pay station kiosks.

Additionally, if the Town is interested in using pay by cell of service, VenTek and PayByPhone have worked hand in hand in other locations.

VenTek is certain that our pay station product line will meet the Town’s needs for years to come.

Our pay stations are easy to operate and easy for customers to use. Options can be configured to meet the Town’s needs for parking coupons, validated parking, and will take value cards, credit/debit cards, cash or coupons. Our stations are PCI-DSS Level 1 and PA-DSS Data Security certified.

Features & Benefits of VenTek pay stations:

- Ease of installation, operation, and maintenance: nearly all parts are modular, easily replaced if necessary, with minimal or no tools required. Knock-out plates are pre-installed to accommodate future add-on modules;
- capability to upgrade equipment with continued technological advancements;
- stable, trouble-free operation in harsh environmental conditions and exposures;
- standard backup battery, commercially available;
- ADA-compliance when installed at grade level;
- familiar “ATM-style” customer interface; and
- optional solar/AC hybrid charging system.



A fan system is included for proper ventilation in high-heat environments, whereas a heater is standard for extremely cold environments, (in AC machines only). Our pay stations allow customers to choose payment type, coin, bill, or credit card. The pay station interacts with parking enforcement with real-time information on payment, not just at the pay station. This allows for time limit free parking only once, then need to pay.

License Plate Payment systems allow the customer to pay for parking by entering their license plate at any pay station. Systems like this can add flexibility to your parking system and increase revenue by preventing time sharing.

Below is a description of our proposed pay stations for the Town’s parking lots.

- The pay stations can be programmed to be used for Pay by License, Pay by Space, or as noted above, Pay and Display or another type pass as noted above.
 - The receipt can have almost any information the Town would like printed on each receipt, including advertising or coupons that can be perforated and torn off for redemption at a local business. This information can be programmed through the rate table and downloaded to the pay station, which can be done through our customer service group or if someone is available in the Town office to be trained, it can be done locally. Also, the Town may have custom printed receipt tape that will offer a static message to each visitor to the parking facility.
 - Additionally, the pay station itself can be wrapped with a cover that displays directions or other information to the park visitors.

Pay Station Specifications

| venSTATION | venSTATION ATB |
|--|---|
| 21 x 14½ x 70" (with 15w solar cap) 21 x 14½ x 81" (with 20w solar panel) | 15 x 10½ x 66" (with standard solar cap) |
| Single compartment, separate keys for cash vault removal | Three compartments, separate maintenance and cash vaults electronic credential for cash removal |
| High security locks | High security & drill protection w/ electronic credential lock covers |
| 11 gauge stainless steel, zinc primer, powder coated | Stainless steel cabinet which can be painted or wrapped. |

The venSTATION cabinet is 11 gauge stainless steel.

- The venSTATION cabinet is on compartment and is made in three pieces, top, cabinet, and door and it is mounted to a cement slab with 5/8" anchor bolts that are only accessible on the inside of the cabinet. The interior of the door edges overlap the interior cabinet edges to ensure that the door cannot be pried off and to keep out the elements.
- The venSTATION ATB, has a slimmer cabinet with separate maintenance and revenue compartments, stainless steel construction, and shielded drill-proof locks. Custom colors and/or vinyl wraps are optional.
- We have pay stations in the most desolate of climates in both extreme cold and intense heat that have been successfully working for years. For extremely cold area, an interior heater is available to assist with keeping the pay station at more optimal working temperatures. They can work at 40° F, in Canada to 130° F in Death Valley National Park (without a heater -5° F, -20° C).
- The surface of the venSTATION powder coated; the pay station surfaces are textured paint and are easily cleaned with auto wax.
- The design of the faceplate is simple, and it has a familiar ATM typeface that is familiar to



your visitors.

- There are no exposed bolts on the outside; all installation bolts are on the inside.
- In addition to paint colors, the pay stations may have customer wraps added to increase branding for the Town.
- And when the collections person removed the vault(s) they do not have the keys to open the vault. Those keys can be left at the administration office.
- Doors and locks are vandal resistant; there are no exposed hinges.
- Our pay station is designed to discourage any vandalism; the door is fitted so that no tool can be used to pry the locks or the door off.
- The credit card insertion areas are indented, and it would be obvious if a skimmer or other implement were in use.
- Pay stations meet all ADA compliance requirements in height, reach, audio, and vision.
 - The center line of control is less than 48" above the pedestrian access route.
 - The pay station is operable with one hand with no tight grasping, pinching, or twisting of the wrist required to operate.
 - Other ADA options can be added for an additional cost such as voice prompts and audio jacks.



Security

- The pay station cabinet lock is a Medeco lock keyed with a proprietary combination exclusively for new installations.
- The collection areas are stainless steel and are double locked for security.
- The cabinet has one locking point that actuates a five-point stainless steel locking system which requires a key and a hex wrench to access. Electronic locks are available at cost.
- Both coin and bills can be collected at the same time as long as the collection staff has both keys.

Card reader

- The card reader is housed where it will not be affected by the elements
- The card reader is located in the main cabinet.
- It will read dual striped cards and smart cards with magnetic stripes, smart memory, and microprocessor cards.
- The pay station will still accept other payments if the credit card slot is not working.
 - A message will display on the screen regarding the use of credit cards. A message/alert will be sent to the back office of the problem and we can also program the system to send text messages or emails to the appropriate staff to let them know of the issue.
- The card reader on pay station is inserted into the face of the machine with a flat surface. The materials on the reader match the materials on the faceplate of the machine. Any skimmer device would be obvious to the user. There is no additional room for anything other than the card to fit into the card slot.

Display

- VenTek's screen is backlit, LCD screen for both pay station models. This backlit screen makes it extremely easy to read in any lighting situation from the high sun to low light. The letters and number are clear and sharp.
- It is backlit with a Lexan cover to prevent glare and scratches
- The pay station's Display Module features a high visibility Liquid Crystal Display (LCD) with graphical capability. The LCD can be configured to display either eight lines containing 40 characters text in so-called, "Single Height, Single-Width" format, or 8 lines of 24 characters text in "Double Height, Double Width" format, to improve usability for the visually impaired. In conjunction with this text mode, the LCD also supports a "pixel-addressable" mode capable of rendering graphical images
- The message on the screens is programmable through the rate table and can be uploaded in real time to each pay station as needed. These changes can be made by contacting the VenTek Client Relations group or by a trained staff member on site.
- The flow of the message can be programmed from Welcome to message complete transaction complete message.
- Operating status messages can be programmed to show on the screen for both users and maintenance personnel.
- Displays customer transaction information
- The first language on the screens is English; additional languages can be added as long as they are Latin (alphanumeric) based. A red signal light can be added when there is a fault at the pay station.



Keyboard

- VenTek's keyboards are push button and backlit for easier viewing in low light conditions.
- They are resistant to freezing rain, sand, snow, and other elements.
- We have two options either a 3x4 keypad with numbers 1-12 (most often used for ticket vending), alphanumeric (used for pay by plate parking).
- Buttons are made of non-heat conductive material and will not become too hot because of being exposed to sunlight.

Printer

- The pay station printer utilizes thermal printing technology and stores the dot pattern structure in an EPROM & FONT prom. The printer is easily removed for servicing.
- The thermal paper we offer is capable of withstanding temperatures up to 180° F without turning black. The receipt length is adjustable, with a standard width of 2 3/8".

- We offer pre-printed tickets that include logos and graphics. We can print bar codes and QR codes as requested.
- The receipts are printed internally and ejected to customer.
- Our high durability paper cutter will perform one million cuts without requiring sharpening or maintenance.
- The printers are not self-cleaning. However, we offer cleaning kits for the printers, which are simple to use.
- Each printer has a mechanism to discharge static.
- The printer paper roll is capable of dispensing a minimum of 4,500 receipts per roll.
- It takes less than 60 seconds to replace a printer roll once the cabinet is open.
- The pay station is capable of printing all the information the Town requires. Receipt design is programmable via the rate table and can be changed as needed.



Electronic components

- All components in the pay station are 'plug and play.' Removal and replacement are quick and easy, with no special tools needed.
 - Most plugs are designed to lock in one-way, however, to make doubly sure nothing is connected incorrectly, all wires and plugs have labels with designations.
- All circuit boards and components are sealed and have proven to work well in humidity. However, if possible, we recommend using AC with an internal heater when pay stations are used in areas of 20° below zero.
 - Pay stations are built with gaskets and foam molding around all openings as moisture barriers to the outside. Should any moisture get into the cabinet, there are channels built in to drain it away.
 - All internal components are up off the bottom of the cabinet as well to ensure there would be nothing sitting in water should any get in the cabinet.
- The pay station cabinets are insulated for better temperature control in harsh climates and have operated in extreme environmental conditions from -40° F, in Canada to 130° F in Death Valley National Park (without a heater -5° F, -20° C).



Cellular Connected

- Each pay station is equipped with a modem and software for 4G communications.
 - All pay stations are linked via venVUE® our central management system. This system is linked via Cloud-based web service so that information is available in real time from the pay stations to the back office.
 - Transactions and alarms are communicated to the back office via internet access, and the system can also be programmed to send text messages or emails to appropriate personnel for any specific alarms.
 - Any connectivity charges will be included in the pricing sheet.
- Ethernet communication is an option if the cables are available.
- For cellular connectivity, we normally use Verizon or AT&T because we find they have the best coverage throughout the US. We would test to see which carrier has the best coverage for the Town of Jerome.
- Currently we are sending out pay stations with 4G LTE modems. Which we will continue to support as long as that technology is available.

Communications

- Our systems run in real-time via cloud service, so all authorizations are done in real-time.
- If communications are down, the pay station will continue to accept transactions and will maintain all data until communications are restored at which time all data will be transmitted.
- Credit cards will be processed as requested through the Town's processor to be deposited in Town's bank of choice.
- VenTek uses AWS Cloud, which gives our customers security is at its highest levels, including point to point encryption. Through redundancy, load-balancing, and data duplication, VenTek safeguards your data through one of the strongest platform available.

Data Security

- Data leaving the pay stations via Amazon Web Services (AWS) S3 server-side encryption uses one of the strongest block ciphers available, 256-bit Advanced Encryption Standard (AES-256), to encrypt your data.
- VenTek's Transaction Processing System is both PCI DSS and PA-DSS compliant and is certified by the PCI Standards Council. As a Level 1 PCI-DSS service provider, VenTek's two PCI data security certifications represent the strongest in the industry. In the eyes of the PCI Standards Council, this puts VenTek on the highest data security tier of any payment system provider.



Please refer to VenTek's name on listings of PCI-certified service providers by accessing the following websites:

PCI-DSS <http://www.visa.com/splisting/searchGrsp.do>

PA-DSS <https://www.pcisecuritystandards.org>

Software - Back Office Operations

VenTek's venVUE® central management software meets all of the requirements above. See below for further description for venVUE® Secure Web Revenue Portal.

VenTek International offers a complete management system for your revenue collection network called venVUE®. This web-based platform provides real-time pay station status, remote active and passive monitoring, remote pay station configuration, and report generation for status, operational statistics, revenue collection, and reconciliation. Whether your network is one or one-thousand, venVUE® can help you manage and maintain your revenue collection system. The system uses American English language, and the back office will be able to access venVUE® through their existing PCs with URLs and ID supplied initially by VenTek. This program and all of its data are available to the Town at any time.

The User Interface

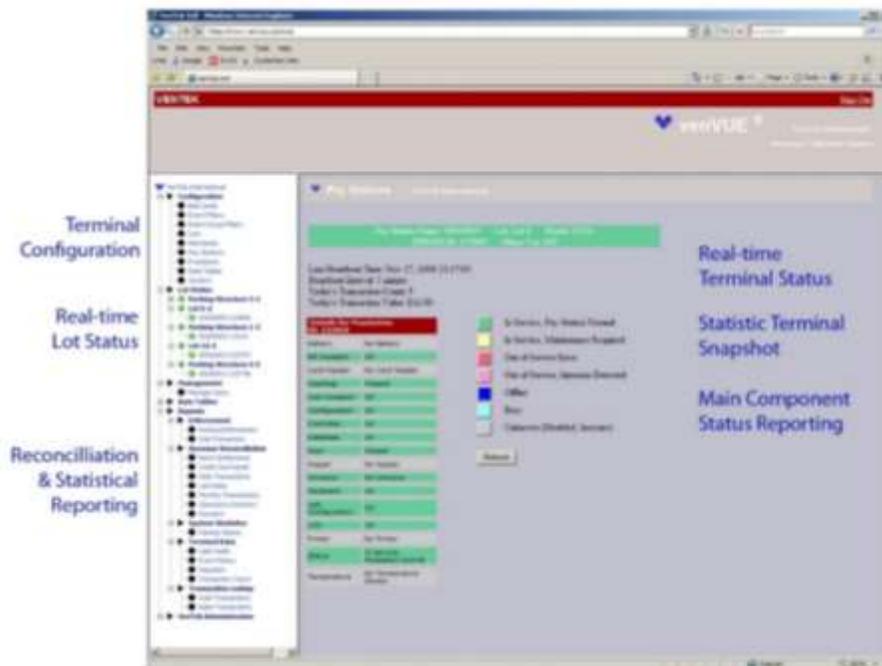
venVUE® provides a window into the network of meters via the Central Control Unit (CCU) and the system database. With venVUE, ® users can view status and transactional data in real-time, render reports to support audits and generate an array of statistical data

Controlled Information Access

venVUE® allows for different levels of user access. Access to each module of venVUE® can be granted or restricted, ensuring that employees only have access to the amount of detail necessary.

Remote Configuration

venVUE® provides remote access to certain configuration aspects of your network of meters. Users can alter rate information, enable or disable meters from the network, add/delete/modify lots, and control electronic coupon usage.



Real-Time Status and Monitoring

Using venVUE®, a revenue network can be monitored in real-time and from remote locations at any time day or night. VenTek pay terminals provide database information and routine status reports using access to the internet via a direct connection, or digital cellular. Should unauthorized access to a pay terminal take place, the system can generate an email or text message to alert authorities.

Audit and Reporting

All transactional and statistical data is uploaded to the CCU in real-time. This provides a second level of audit control for revenue collected at each terminal, as-well-as a much more extensive suite of audit and reconciliation reporting from venVUE®. All transaction detail is automatically uploaded to the CCU and is instantly available through several standard reports. Each audit period is also automatically closed through the cash collection process, and reports are generated at both the terminal level and through the CCU. Custom reports are available; however, the system comes standard with a variety of reports that provide detailed information regarding revenue, enforcement, terminal details, statistics, and sales transactions. venVUE® generates all reports in PDF format. Optionally, venVUE® can export any of the existing report data fields into a variety of other file formats (tab delimited, Excel, etc.) to allow the user to import data into other applications.

The venVUE® remote management system's reporting capabilities include:

- System Statistics
 - Usage patterns
- Revenue Reconciliation
 - Cash Pickup
 - Payment Card Settlements
- Transaction Lookup
 - By Payment Mode: Cash, electronic
 - Cash Transactions with change payload by denomination
- Terminal Data
 - Machine status indications (Door open/close, etc.)
 - Peripheral status indications (Bill/Coin Acceptor jam, printer fault condition, etc.)

With venVUE® as your digital assistant, you have a secure revenue collection system that is simple to manage and flexible enough to grow with your business. You have the complete package with VenTek and the venVUE® web interface.

- All warnings and alarms are communicated to the back office as well as via text and/or email to assigned Town staff.
- Pay Stations perform a "heartbeat" normally every 30 minutes. This heartbeat tests every function of the station and reports back to the back office if there are any concerns. It is

recommended that every 5 minutes may be a stress load to the solar battery, and a longer time frame is suggested. The time of the heartbeat can be programmed. Alarms are available 24/7 – 365.

Reports

- All reports on the home page for the Town will show in a dashboard status
- Each standard report is available via the navigation pane on the left of the home screen. Reports can be chosen by clicking on the drop-down menu.
- Each time the dashboard is open, it will open to the home screen.
- Standard reports show as either chart or graph depending on the information being presented.
- All Standard reports listed are available in venVUE®. (See Attachments for examples.)
- All data can be saved into.csv files to be downloaded to other applications as well.

Signage Option



A critical component of any on street pay station deployment is clear and concise signage. This will help with public acceptance and satisfaction. Here are samples of commonly used Pay-By-License Parking Signs. We can offer suggestions if needed to any changes. The price we have offered is for standard signs and may change depending on the Town’s requirements.

Signage will be be mounded to pre-existing concrete.

Enforcement Features – Optional

If the Town of Jerome is interested in considering an enforcement system, we have included information on our citation management system, which can be operated with handheld devices and Bluetooth printers. We would be happy to discuss options and pricing at a later date if this is of interest.

TicketManager™ by VenTek is the core module of our complete solution for the City's parking enforcement needs. Combined with VenTek's web-based front end for online vehicle registration and permitting, and a citation payment and appeals portal the system gives unparalleled customer convenience while improving efficiency and the bottom line revenue for your enforcement efforts while eliminating any manual entry and transferring of information.

The key benefits to using TicketManager™ over any other enforcement software are:

- Ability to retrieve and display vehicle inventory in real-time
- Streamlines real-time payment information from pay stations central database
- Real-time information helps parking enforcement officers (PEOs) quickly target and ticket violating vehicles
- Convenient and easy-to-use drop-down menus allow PEOs to quickly and efficiently complete the citation process
- Reduces time-consuming and error-prone manual entry methods
- Capable of supporting short- or long-term parking permit programs (ideal for faculty and student yearly, semester, monthly and/or carpooling permits)
- Citations and warnings can be issued on the go, from anywhere at any time using real-time information
- Cashiering module available for event parking

All ticket information captured by the handheld unit is sent to the back office database in real-time via cellular data communications (GPRS). Throughout the day, at any time, the user will have access to individual citation information, including history and details. Unlike batch-based systems, VenTek's TicketManager™ can access historical information in real-time, allowing parking enforcement officers to identify any past warnings or violations related to the vehicle in question.

VenTek's proprietary enforcement and ticketing solution TicketManager™ has been fully integrated with the VenTek's Pay-Stations to deliver real-time enforcement-related information to the handheld devices. TicketManager™ increases officer productivity by automating field data entry and improves officer safety by connecting enforcement personnel to central information systems in real-time. The system submits ticket information online and issues tickets using a handheld computer and Bluetooth mobile printer, eliminating the error-prone and time-consuming process of entering ticket information manually. Enforcement attendants can assess parking violations, search vehicle history, issue citations, and report asset advisory issues quickly and easily. All information is received from the Central-Office, which is processing information in real-time from the parking meters. Even if the wireless connection is temporarily down or experiences a communication failure, all information is automatically saved locally on the handheld device, enabling the officer to work offline until the connection is re-established. All payment information is available at the handheld;

a PEO can differentiate through this information if vehicles have purchased parking through a Pay-Station or the additional payment alternatives (i.e., Pay-by-Phone or Pay-by-SMS).

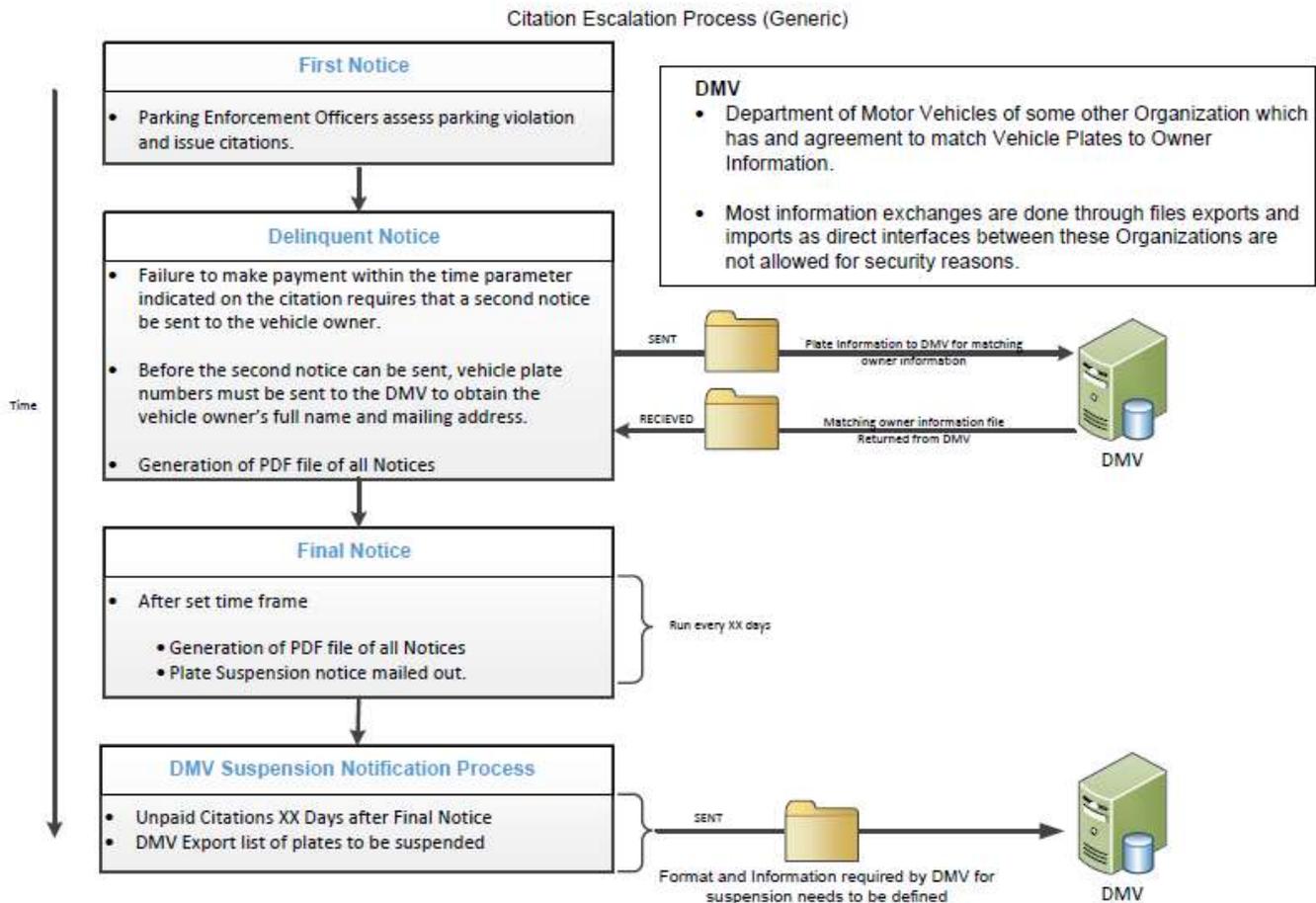
TicketManager™ generates increased revenues for our client's thanks to increased efficiency and productivity of their enforcement officers. It is fully integrated with our venSTATIONS and other VenTek products. TicketManager™ works with Windows or Android-based devices. It is fully integrated with our license plate recognition system.

- Real-time ticket processing
- Reduces human errors by enforcement officers
- Allows enforcement officers to check permits, residential parkers, and stolen vehicles
- DMV integration
- Asset management tool

TicketManager Collections Module

This module allows you to process escalation letters to parkers who have not paid their parking citations. Once the initial citation is issued, up to 2 additional notices can be issued. This system can be tied into 3rd party collection and/or court systems.

Citation Escalation Process



Android handheld Moto G

The Enforcement System is web-based and is designed to wirelessly share data between the Central database, Handheld Devices and/or Mobile LPR systems, the Online Permitting Portal, and Online Citation Payments/Dispute Portal.

Handheld Enforcement Units are designed for efficiency, with error-mitigating citation features – saving patrollers’ time and reducing potential citation disputes. The Handheld connects to the Printer through Bluetooth to allow patrollers to issue real-time citations as needed. The Handheld citation fields are customizable with pre-defined fields, to save time and ensure accurate citations (i.e., decreases potential disputes). Our Handhelds which connect to the central Enforcement Cloud in real-time allow Administrators, Officers, Citizens, and court officials to conclude billing, payments, and disputes immediately.



VenTek Enforcement equips patrollers, administrative staff, and parking customers with real-time data for parking compliance, and easy payments.

More Features and Specifications on TicketManager™ and Proposed Handhelds:

| | |
|--|---|
| Real-time two-way sync | Citation details are automatically sent to the Enforcement Cloud within 3 seconds, and past vehicle records stored in the Enforcement System are readily accessible. |
| Configurable Citation Fields | Customizable pre-defined drop-down fields to standardize citations issued by all enforcement staff. Saves staff members’ time and ensures accurate citations (i.e., decreases potential disputes). Configurable details for vehicles (model, plate, registration) and location |
| Centralized Notification System | Important messages can be deployed to all enforcement staff in real-time for the benefit of municipal staff, parking operators, and local citizens. Administrators can immediately communicate exempt, illegal, or abusive vehicles identifiers across fleets of mobile enforcement units |
| Additional Applications | Devices come with Google Mobile Services (GMS) and Android for Work (AFW). GMS provides integrated Google applications such as Gmail and Google Maps, and AFW adds more enterprise-class features. |
| Camera / Imaging | Proprietary PRZM Intelligent Imaging technology, a megapixel sensor, and advanced optics, enabling the lightning-fast capture of 1D and 2D barcodes in virtually any condition. The rear-facing color camera enables the easy capture of high-resolution photos, signatures, videos, and more, so workers can capture more types of business intelligence to streamline more business processes. The front camera allows workers to place a video call to get the on-the-spot assistance they need. And Near Field Communications automates identity verification at facility entry points. |

Zebra's ZQ500™ Printer

Series offers best-in-class, rugged mobile printers for applications outside of a business's four walls. The premium 3" (72 mm) ZQ510™ and 4" (104 mm) ZQ520™ printers are Zebra's next-generation of high-performance mobile printers. The printers' patented, the military-grade design provides exceptional durability and reliability in the toughest environments.

The Zebra Mobile printers are perfectly designed for the Road Warrior. The mobile printer hardware is ideal for printing parking citation and receipts on the go. Its modular design allows users to choose among wireless options, card readers, and integral accessories. The convenient vehicle mounting and charging options, as well as its user-intuitive interfaces and angled display, allow for easy use while on the go.

Uniquely designed for harsh outdoor environments, RW series mobile printers endure extreme temperatures and weather conditions. Bounce it in the truck, carry it in the rain, drop it to the pavement, and expect the same performance day in and day out. As the only mobile printer to meet the stringent IP54 dust and water resistance rating, the Zebra printer can withstand the demands of in-field service printing applications. The RW series can print 3" or 4" tickets.

Key features and benefits of Zebra RW series include:

- Resistant to extreme hot and cold temperatures
- Impact-modified polycarbonate construction with abrasion-resistant rubber over-mold
- Print speeds of up to three (3) inches per second
- Damage-resistant to multiple drops of up to six (6) feet to concrete
- Weight of two (2) pounds (0.45 kg) or less for effortless mobility
- Secure wireless connectivity
- Ergonomically designed to fit comfortably on the hip
- Canvas printer holder with strap, available - See accessories flyer
- In addition to offering easy setup, the printers are simple to manage and maintain with the Link-OS® environment, advanced Bluetooth® Smart Ready 4.0 (Low Energy) connectivity and Print Touch™ device pairing.
- ZQ500 printers are "Made for iPod® / iPhone® / iPad®" (MFi) and Wi-Fi Alliance certified to support connectivity to a range of Apple®, Android™, and Windows® Mobile devices.



ZQ520

Online Permitting – Optional

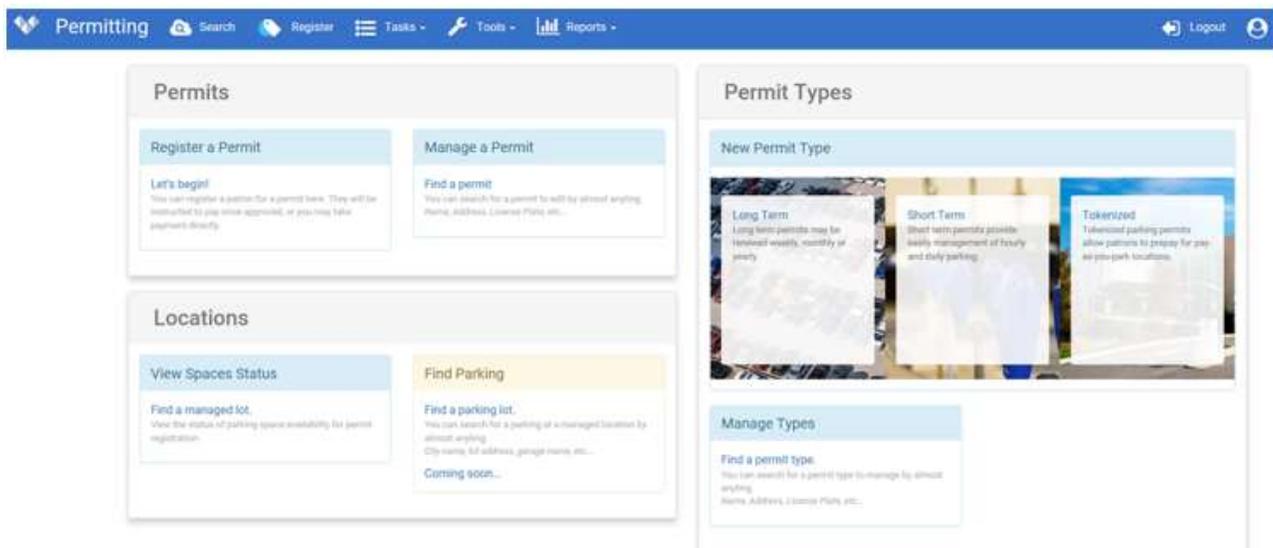
If the Town is interested in monthly parking permits, we can offer our Online Permitting module, which can be linked to the Town’s webpage and we branded to match the page.

Parking customers can go to the website and purchase or apply for a permit which is based on their vehicle license plate number. The Online Permitting System allows Administrators to manage permits and customers to acquire permits online. This solution reduces administrative resources and processing services while providing customers with a secure PCI compliant platform.

This intuitive portal streamlines administrative work-flow by allowing customers to manage/purchase permits and submit required documents 24/7 online. Customers are given the ability to specify lot locations, reserve spots, sign up for waiting lists, and receive email notifications regarding their application process.

VenTek’s Permit System automates workflows for Administrators to allow them to manage their entire permit system in a few clicks. The Permit System creates permits to with customizable rules for time limits, parking days, single/multiple lot permission, special event permission, or E-Wallet billing options.

The comprehensive system covers off-street or on-street parking management, which can be integrated with existing parking enforcement technology or VenTek’s enforcement modules of LPR or Handheld devices. By automating and replacing costly permit sticker systems and manual officer enforcement processes, VenTek’s System makes the permitting process more convenient for customers, and staff.



Permit Types

Select Class ○
Select Locations ○
Description ○
Activations ○
Limits ○
Options ○
Confirm ○

Please select the Permit Class:

- Long Term Parking**
Monthly, Yearly, Residential, Employee Parking
- Short Term Parking**
VPRS, Pay Station, Mobile Payment Parking
- Tokenized Permit Parking**
Pre-Paid Token Based Parking

Permit Type Summary

PUBLIC **Pay By License**

Class: Long Term Permit Class

Renewal

Type: Month

Additional Details

1

Vehicles Permitted

Concurrent
Parking
Disabled

Waitlist
Disabled

Continue

Permit Types

Select Class ✓
Select Locations ✓
Description ✓
Activations ✓
Limits ✓
Options ✓
Confirm ○

Permit Type Summary

PUBLIC **Pay By License**

Class: Long Term Permit Class

Renewal

Type: Month

Additional Details

1

Vehicles Permitted

Valid Parking Areas:

C Lot

D Lot

Concurrent
Parking
Disabled

Waitlist
Disabled

Confirm and Create

Summary of Warranty & Support Plans

Standard Warranty

This warranty is included in the purchase price and encompasses all components. The warranty is effective for the first 12 months of ownership.

- No-cost Unlimited Technical support (telephone & email- during business hours) for first 3 months
- Unlimited Warranty-Related Technical support (telephone & email- during business hours) for first 12 months
- Discounted training
- Discounted on-site support labor
- 24/7 access to Online Customer Service Support Center
- Access to SRO Service Center

Extended Warranty

This warranty is an enhanced version of the Standard Warranty. The warranty is effective for 12 months total from the date of purchase.

- Unlimited Warranty Related Technical support (telephone & email- during business hours) for 12 months
- Unlimited Non-Warranty Related Technical support (telephone & email- during business hours) for 12 months
- Discounted training
- Discounted on-site support labor
- 24/7 access to Online Customer Service Support Center
- Access to SRO Service Center

Pay Per Use (No Coverage)

If a Service Plan or a Warranty Plan is not purchased, the customer will automatically be placed on a Pay Per Use Plan.

- Email and telephone support during business hours- \$100/hour, billed in 15 minute increments
- Email and telephone support outside business hours- \$150/hour, billed in 15 minute increments
- In-shop Repair- \$100 per hour
- Loaner Components- \$150 per month
- On-site support, Training, & Installation- pricing provided for your individual needs

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PayByPhone Option

VenTek has in the past integrated with other pay by phone systems. We offer the information below on PayByPhone, a system that would completely meet the needs of the Town of Jerome.



CANADA | USA | UK | FRANCE | SWITZERLAND | GERMANY | AUSTRALIA

Corporate Profile

PayByPhone is one of the fastest growing mobile payments companies in the world, processing more than \$345 million in payments annually and counting 17 million users. Through the company's mobile web, smartphone, and smartwatch applications, PayByPhone helps millions of users easily and securely pay for parking without the hassle of waiting in line, carrying change, or risking costly fines.

Easy and Simple to Use

- To make a payment or create an account, a customer provides a phone number, email address, vehicle plate number, and credit card
- Permits by license plate number eliminates any need for a hang tag and streamlines enforcement
- For payments, the system accepts Visa, MasterCard, Amex, Discover, Android Pay, and Apple Pay
- Reporting supports customer activity, patroller requirements, and accounting analysis. Data can be downloaded into excel and csv file format
- Standard dashboard provides relevant program metrics at a glance to parking operators
- The system is flexible and allows for multiple parking zones and complex fee structures
- Meeting the industry top-tier security standards, parking data is transmitted in real-time, and the open API allows easy integration with enforcement vendors



Suite 403, 1168 Hamilton Street, Vancouver, BC Canada V6B 2S2
T +1.866.783.7787 E sales@paybyphone.com W http://paybyphone.com

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Installation Outline

The Schedule below is an example of all tasks that are needed for set up and installation of our pay stations. Since this is initially for six pay stations, the actual installation should only take two days once the pay stations are delivered. Delivery takes four to six weeks from contract signing. Dates will be adjusted to the Town's timeline.

Proposed Implementation Schedule

After Project Award (within five business days)

1. VenTek requests the contact information of key customer personnel who will assist us in meeting all customer requirements.
2. VenTek will provide final sales order to confirm system requirements
3. VenTek will provide setup forms for the following system configuration requirements (where applicable)
4. Pay Station networking/communication
5. Merchant Account Processing setup
6. venVUE web access account setup
7. Pay Station Fee Rates and Configuration setup
8. Production of pay stations begins

Initial System Design Review (within ten business days)

1. Confirm networking methodology for use at each pay station location and the timeline for customer completion of any infrastructure improvements needed for installation.
2. Confirm the mounting method for each pay station and any ADA requirements.
3. Confirm credit card merchant processor details and begin setup procedures from forms received.
4. Confirm Pay Station Fee Rates and Configuration setup from forms received.

Network Configuration Information (within 15 business days)

If the customer is providing network access (wired or wireless), confirm details and configuration settings during pay station production. If possible, perform factory tests with customer settings.

Credit card authorization mechanism test (within 25 business days)

1. Complete credit card authorization configuration on new Merchant Server
2. Perform credit authorization tests using the customer configuration

Review the final system design with the customer (within 30 business days)

1. Pay station and operational configuration final check
2. Onsite install and training preparation
 - a. Confirm completion of any customer prerequisites
 - b. Confirm dates for install and training

Shipment and Installation (28 to 40 business days)

1. Equipment arrives at customer location
2. Verification of equipment
3. Installation of equipment
4. Training on equipment (Operation, Collection, Reports & Monitoring)

Thirty Day Follow-up

1. Discussion with the customer:
 - How is the system operating working as expected?
 - Are there operational concerns?
 - Do we need to make any changes or improvements?

System Training

VenTek will work closely with the Town to prepare a training schedule that will work with their parking enforcement staff and support staff.

Onsite and in-the-field training will play an important part of initial and ongoing training. All training is supported by hard and soft copy manuals and other materials. We prefer to train staff when the installation is being done as this gives us an opportunity for hands-on training with the staff, which we find is the most effective. The installation will be scheduled with the Town staff during normal work hours Mon – Tues, 8:00 to 4:30.

Training Estimate:

Pay Station Fundamentals

| | |
|----------------------------------|----------|
| Non-Technical | 60 mins |
| Detailed Into to the Pay Station | 45 mins |
| Installation | 60 mins |
| Service and Maintenance | 100 mins |
| Rate Tables | 60 mins |
| Server Service and Maintenance | 15 min |

Shown here installation of one of our
Parks M600s. →



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Maintenance Schedule and Fees

VenTek offers a complete maintenance program for our pay stations. However, maintenance is easily done by the staff at most of our customer sights. We offer training in maintenance and manuals which we leave with the staff. All maintenance can be performed on our pay stations with training and simple tool. The pay station components are simple to unplug and clear or replace.

Should you need additional services, we have a VenTek Field Technician who works out of Colorado, and he would come to your location if you need additional assistance. Because of travel time, it would be a 48 hour response time @ \$100 hourly rate.

We recommend to many of our customers to have a set of spares on hand to swap out if needed as the best option. This way, troubleshooting can be done over the phone.

Below is the outline of the preventative maintenance procedures we recommend:

Preventative maintenance (“PM”) refers to the set of maintenance procedures that should be performed at a prescribed frequency at each pay station to ensure continuous operation. In a general sense PM procedures are comprised of three categories:

1. Cleaning procedures
2. Visual inspections
3. Rapid functional tests

The PM cleaning procedures include any module cleaning that does not involve opening or disassembling of any component. PM procedures can be performed by non-expert personnel without the use of special tools.

This low-level maintenance can often be performed by the Operator. If a visual inspection or functional test reveals an equipment deficiency, the Service Provider may be required to make an onsite visit to perform further corrective action.

PM's will consist of the cleaning and adjusting of all external and internal components on each meter, which includes the following:

- Cleaning and adjusting the Card Reader and Printer
- Cleaning of the entire exterior of the unit, including the front and top;
- Checking functionality of all buttons and keypads;
- Checking alignment on all microswitches;
- Checking and tightening all nuts, bolts, and screws;
- A visual inspection of all base mounting, ensuring that the concrete pad and bolt mounting is secure;
- Visually guided adjustments for alignment purposes;
- Reconnection of plug-in devices;
- Swapping modules involving plug-in connections only;
- Similar non-technical operations.

We have a complete Warranty and Service program available for the Town. Extended or additional maintenance is listed.

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Cost Proposals for Pay Stations and Software Systems

Part I - Capital Costs - Hardware, Installation, Setup & Services

| PARKING REVENUE COLLECTION EQUIPMENT | | | | |
|---|---|----------|------------|-----------------|
| Item | Description | Quantity | Unit Price | Extended Price |
| E1 | venSTATION Pay-By-Space, Includes 3 year Warranty | | | |
| | Power Configuration: Solar Power Charging System w/40 AHR Battery | 6 | \$8,850 | \$53,100 |
| | Connectivity: Cellular | | | |
| | Payment Mode: Credit Card Acceptance | | | |
| | Pay-by-License - Alpha Numeric Key Pad - Required for PBL | 6 | \$605 | Included |
| | EMV - Card Only | per unit | \$775 | |
| | EMV - Card and Near Field Reader (Tap and Pay) | per unit | \$950 | |
| | Custom Wrap - Door Only | per unit | \$275 | |
| | Custom Wrap - Full | per unit | \$495 | |
| | Custom VenTek Annual Pass/Value Cards - Lot of 1000 | per card | \$1.30 | |
| | Standard Receipt Paper - Estimated to last 60 mo. based on 400 transactions per day 7 days/week | 180 | \$40 | \$7,200 |
| | Signage (2 signs per pay station 1 Instruction Sign & 1 Payment Location Sign) | 6 | \$140 | \$840 |
| | Shipping ¹ | | | \$1,600 |
| PARKING REVENUE COLLECTION EQUIPMENT | | | | \$62,740 |

| INSTALLATION & TRAINING | | | | |
|------------------------------------|--|----------|------------|----------------|
| Item | Description | Quantity | Unit Price | Extended Price |
| INSTS1 | Installation & Training - Base Fee for 1st day - based on a standard installation. Training Conducted on site and unlimited while technician is available onsite | 6 | \$450 | Included |
| INSTS2 | Signage (2 signs per pay station 1 Instruction Sign & 1 Payment Location Sign) | 6 | \$150 | 900 |
| INSTS | Installation of Additional 4 Pay Stations - When required | 4 | \$450 | |
| INSTALLATION & TRAINING | | | | \$900 |

Part II - Operating Costs - Software Subscription Fees

| ANNUAL SOFTWARE SUBSCRIPTION FEES | | | | |
|--|---|----------|------------|----------------|
| Item | Description | Quantity | Unit Price | Extended Price |
| SW | Cloud Based System Management, Data Storage, Connectivity | 6 | \$900 | \$5,400 |
| EC | Electronic Coupon - Value Card, Coupon Code, Annual Pass / Annualized monthly fee Per Pay Station | 6 | \$120 | \$720 |
| Annual Software Subscription Fees | | | | \$6,120 |

Pilot Costs for 6 Pay Stations

| | |
|-------------------------------|------------|
| Installation and Training | \$5,205.00 |
| Monthly Software Subscription | \$510.00 |

Lease Costs for 6 Pay Stations over 5 years

| | |
|--|------------|
| Monthly Payment includes Spares and Warranty | \$2,028.31 |
|--|------------|

| WARRANTY, SERVICE & SPARES | | | | |
|----------------------------|--|----------|------------|----------------|
| Item | Description | Quantity | Unit Price | Extended Price |
| STDW | Standard Warranty: Free Unlimited Tech Support - 3 Year Warranty | Incl. | incl. | incl. |
| EXTW | Extended 2 Year Factory Warranty for years 4 & 5 | 6 | \$1,000 | \$6,000 |
| SPARE | Spares | 1 | | \$5,490 |
| OL1 | Onsite Service Calls billed at \$125/hr. Including Time and Material | per hour | \$125 | |
| OL1 | Maintenance Package - 4 Onsite Preventative Maintenance Services | Per Year | \$4,000 | |

Notes:

- Shipping is an Estimate Only - Actual Costs will be billed upon shipment
- Payment Gateway - As a Level 1 PCI Service Provider VenTek offers a Secure Electronic Gateway. This allow VenTek's customers to establish a direct connection between the VenTek System and their Payment Card Processor. VenTek warrants that our Payment Gateway will remain PCI-compliant for the duration of service delivery and that our pricing will
- VenVUE System Management, venSTATION Data Hosting and CDMA Cellular Connectivity are billed Annually
- (1) year factory warranty included
- Installation Includes securing the unit to a surface prepared per installation drawing, connecting existing electrical inside the unit, installing software, network programming and configuration, and installation of all parts and peripherals
- 5a Installation Quote does not include Site Prep: Concrete or Conduit Work, Pulling Electrical or Communication Cables or
- 5b Installation Quote is an estimate based on standard installation. Additional fees billed at time and Material +10%
- Onsite Training is conducted during and/or after installation. If VenTek must come back onsite, time will be billed at
- 6a venVUE System Management training conducted remotely via WebEx
- 7 ADA Compliant for height, control and reach
- 8 All funds due are in U.S. dollars. Terms Net 30 from date of delivery. 1.25% finance charge (15% per annum) applied to balances over 30 days past

Part III - OPTIONAL FEATURES

| OPTIONAL FEATURES | | | | |
|-------------------|---|-----------|------------|----------------|
| Item | Description | Quantity | Unit Price | Extended Price |
| OPT1 | Solar Power Charging System w/ 20 W Solar Panel and 40 AH Battery | per unit | \$995 | |
| OPT1b | Hybrid Power Switching Module (Primary - AC, Secondary - Solar) | per unit | \$295 | |
| OPT7 | Light Bar | per unit | \$600 | |
| OPT8 | Gate Relay | per unit | \$365 | |
| OPT9 | Custom Graphics venSTATION | per unit | \$630 | |
| OPT10 | Stainless Steel Cabinet - (Quantity must be over 10) | per unit | \$3,586 | |
| OPT11 | Custom Color | per unit | \$850 | |
| OPT12 | Custom Wrap | per unit | \$495 | |
| OPT13 | Braille Graphics | per unit | \$1,995 | |
| OPT14 | Contactless Payment Acceptor (<i>Additional Lead Time Required</i>) | per unit | \$665 | |
| OPT15 | Bar Code Reader | per unit | \$2,495 | |
| OPT16 | QR Code Reader | per unit | \$2,495 | |
| OPT17 | CR80 Card Dispensing | per unit | \$2,200 | |
| OPT18 | Sticker Dispensing (<i>Additional Lead Time Required</i>) | per unit | \$3,490 | |
| OPT19 | Audio Help | per unit | \$616 | |
| OPT20 | Security Shutter (venSTATION) | per unit | \$673 | |
| OPT21 | M600 Winter Cover | per unit | \$740 | |
| OPT22 | venSTATION Overhead Sign Brackets (AC Systems only) | per unit | \$495 | |
| OPT23 | Signs for Overhead Brackets | per unit | \$250 | |
| OPT24 | Satellite Transceiver | per unit | \$3,495 | |
| ARS6 | venVUE System Management Software / Annual Subscription (Secondary Users) | per user | \$295 | |
| ARS7 | venVUE System Management Unlimited Users Credentials | Unlimited | \$1,995 | |
| SPARES | | | | |

| Item | Description | Quantity | Unit Price | Extended Price |
|------|---------------------------------|----------|------------|----------------|
| SP1 | Spare 40A Battery | 1 | \$179 | \$179 |
| SP2 | Spare Credit Card Reader | 1 | \$450 | \$450 |
| SP5 | Spare venSTATION Controller | 1 | \$1,775 | \$1,775 |
| SP6 | Spare venSTATION Display | 1 | \$755 | \$755 |
| SP7 | Spare Printers, Including Cable | 1 | \$1,495 | \$1,495 |
| SP10 | Spare keypads 1x4 | 1 | \$134 | \$134 |
| SP11 | Spare keypads 3x4 | 1 | \$180 | \$180 |
| SP12 | Spare Modem GSM/GPRS | 1 | \$522 | \$522 |
| SP17 | Recommended Spares | | | \$5,490 |

| CONSUMABLES | | | | |
|-------------|--|-------------|------------|----------------|
| Item | Description | Quantity | Unit Price | Extended Price |
| C1 | Custom VenTek Annual Pass/Value Cards - Lot of 1000 | per card | \$1.50 | |
| C2 | Standard Ticket Paper Rolls (Order quantity 10+ rolls) 1" core | per roll | \$55 | |
| C3 | Custom Ticket Paper Rolls (Order quantity 55+ rolls) - Estimate only | per roll | Quote | |
| C4 | Cleaner - Thermal Printer, box of 25 | per cleaner | \$1 | |
| C5 | Cleaner - Credit Card Reader, box of 50 | per cleaner | \$1 | |
| C6 | Bill Acceptor, box of 15 | per cleaner | \$3 | |
| C7 | Canned Air | per unit | \$5 | |

Cost Proposal for Optional Enforcement and Permitting Systems

Part I - Capital Costs - Hardware, Installation, Setup & Services

| TICKETMANAGER™ ENFORCEMENT SYSTEM SOFTWARE SETUP | | | | |
|--|--|----------|------------|-----------------|
| Item Number | Description | Quantity | Unit Price | Extended Price |
| TMSW-1 | TicketManager™ Software - Initial Set Up & Configuration | 1 | \$ 3,500 | \$ 3,500 |
| TMSW-2 | Photo Capture Module with FTP File Transfer | 1 | \$ 700 | \$ 700 |
| CATEGORY SUBTOTAL | | | | \$ 4,200 |
| ONLINE PAYMENT AND DISPUTE PORTAL SETUP | | | | |
| Item Number | Description | Quantity | Unit Price | Extended Price |
| OPDP-1 | Online Dispute/Payment Portal Setup | | \$ 1,400 | - |
| OPDP-2 | White Labeling | | \$ 600 | - |
| CATEGORY SUBTOTAL | | | | \$ - |
| ON-LINE PERMITTING MODULE SETUP | | | | |
| Item Number | Description | Quantity | Unit Price | Extended Price |
| OPM-1 | On-line Permitting Module Set Up | | \$ 3,400 | - |
| OPM-2 | White Labeling | | \$ 600 | - |
| CATEGORY SUBTOTAL | | | | \$ - |
| PROJECT MANAGEMENT & INSTALLATION | | | | |
| Item Number | Description | Quantity | Unit Price | Extended Price |
| PM - 1 | Project management per day | 1 | \$ 1,200 | \$ 600 |
| TRAIN - 1 | Training per day | 1 | \$ 1,200 | \$ 600 |
| SHIP - 2 | Enforcement Equipment Shipping Estimated Cost | 1 | \$ 50 | \$ 50 |
| CATEGORY SUBTOTAL | | | | \$ 1,250 |
| TOTAL CAPITAL COSTS | | | | \$ 5,450 |

Part II - Operating Costs - Annual Warranties & Software Subscription Fees

| TICKETMANAGER™ ENFORCEMENT SYSTEM SOFTWARE FEES | | | | |
|---|---|----------|------------|----------------|
| Item Number | Description | Quantity | Unit Price | Extended Price |
| TMSW-OC- 1 | TicketManager™ - Annual Subscription Fee | 1 | \$ 2,000 | \$ 2,000 |
| TMSW-OC- 2 | Handheld Subscription Fee (based on number of Handhelds utilized) | 1 | \$ 700 | \$ 700 |
| TMSW-OC- 9 | Photo Capture Module Subscription Fee | 1 | \$ 200 | \$ 200 |
| CATEGORY SUBTOTAL | | | | \$ 2,900 |
| ONLINE PAYMENT AND DISPUTE PORTAL FEES | | | | |
| Item Number | Description | Quantity | Unit Price | Extended Price |
| OPDP - OC-1 | Processing Fee - 7% of Processed Amount | | | \$ - |
| CATEGORY SUBTOTAL | | | | \$ - |
| ON-LINE PERMITTING MODULE FEES | | | | |
| Item Number | Description | Quantity | Unit Price | Extended Price |
| OPM - OC - 2 | On-line Permitting Transaction Fee (per Transaction) | | \$ 1.00 | \$ - |
| CATEGORY SUBTOTAL | | | | \$ - |
| TOTAL OPERATING COSTS 1st YEAR | | | | \$2,900 |

| | | | |
|----------|------------------------------|-------------|------------------|
| One-time | TOTAL CAPITAL COSTS | \$ 5,450.00 | |
| Annual | TOTAL OPERATING COSTS year 1 | \$ 2,900.00 | |
| Annual | TOTAL OPERATING COSTS year 2 | \$ 2,987.00 | Plus 3% per year |
| | TOTAL OPERATING COSTS year 3 | \$ 3,076.61 | |
| | TOTAL OPERATING COSTS year 4 | \$ 3,168.91 | |
| | TOTAL OPERATING COSTS year 5 | \$ 3,263.98 | |

Purchase and Lease Pricing for Optional Handheld Enforcement Hardware

| | Samsung 8 & ZQ320 printer | | Samsung 8 & ZQ520 printer | | TC75 & ZQ520 printer | |
|---|---------------------------|----------|---------------------------|----------|----------------------|----------|
| Purchase Price Per Unit | | | | | | |
| Total Unit Price | \$ | 1,400.00 | \$ | 1,905.00 | \$ | 4,480.00 |
| Lease Options Per Month Per Unit | | | | | | |
| Per month total | \$ | 122.76 | \$ | 167.04 | \$ | 392.82 |
| Options Per Unit | | | | | | |
| Printer Warranty | \$ | 220.00 | \$ | 225.00 | \$ | 225.00 |
| Spare Printer Battery | \$ | 90.00 | \$ | 90.00 | \$ | 90.00 |
| Vehicle Printer Battery Charger | \$ | 145.00 | \$ | 145.00 | \$ | 145.00 |
| Handheld Warranty | NA | | NA | | \$ | 425.00 |
| TC7X 5 Slot Charger With Batter Cup | NA | | NA | | \$ | 600.00 |
| Vehicle Handheld Battery Charger | NA | | NA | | \$ | 50.00 |
| Data Plan | \$ | 50.00 | \$ | 50.00 | \$ | 50.00 |
| Citation Stock per roll | \$ | 45.00 | \$ | 45.00 | \$ | 45.00 |

Handheld Device

| Configuration | Two Piece | Two Piece | Two Piece |
|-------------------------|--|--|--|
| Connection in Real time | 3G - up to 12 hrs or 4G LTE- up to 14 hrs | 3G - up to 12 hrs or 4G LTE- up to 14 hrs | 4G LTE |
| Weight | 5.47 oz. | 5.47 oz. | 13.3 oz. |
| Screen Size | 5.8" x 5.6" | 5.8" x 5.6" | 6.3 in. L x 3.3 in. W x 1.1 in. D |
| Touch Pad | Yes | Yes | Corning Gorilla Glass |
| Key Pad | Touch Screen | Touch Screen | On-screen keypad; Enterprise Keyboard |
| Operating System | Android™ 7.0 (Nougat) | Android™ 7.0 (Nougat) | TC75: Android 5.1 Lollipop with Zebra's Mobility Extensions (Mx) TC75x: Android 6.0 Marshmallow with Mx |
| Memory | 64GB ROM; 4GB RAM | 64GB ROM; 4GB RAM | 1 GB Ram |
| Operating Temp | | | -4° F to 122° F/-20° C to 50°C |
| Drop Specifications | N/A | N/A | 8 ft./2.4 m to concrete at room temp. per MIL-STD 810G; 6 ft./1.8 m over the operating temp. range |
| Dust and Waterproof | Water-resistant and dustproof based on IP68 Rating, which tests submersion up to 1.5 meter for up to 30 minutes. Not shockproof. | Water-resistant and dustproof based on IP68 Rating, which tests submersion up to 1.5 meter for up to 30 minutes. Not shockproof. | IP65 and IP67 per applicable IEC sealing specifications |

| | Printer | |
|-----------------------|---|---|
| | ZQ320 | ZQ520 |
| Connection | Bluetooth | Bluetooth |
| Size | 5.12 in. L x 4.63 in. W x 1.95 in. H | 2.6" in. L x 6.1 in. W x 6.2 in. H |
| Weight | 0.95 lbs | 1.73 lbs |
| Operating System | Link-OS® | Link-OS® |
| Printing Method | Direct Thermal | Direct Thermal |
| Memory / Processor | 128MB RAM, 256MB Flash (48 MB User Available) | 400 MHz 32-bit ARM processor with 256 MB RAM (8 MB for user applications) |
| Maximum Print Width | 2.83" | 4.45" |
| Maximum Roll Diameter | 1.57" | 2.24" |
| Operating Temp | 5° to +122° F - IP Rating IP54 | -4°F to 131°F |
| Drop Specifications | Drop Spec: 1.5 m/5 ft. tested over operating temp. range Tumble: 500 free falls from 1 m/3.3 ft. Vibration: MIL STD 810 | Drop Spec: 1.5 m/5 ft. tested over operating temp. range Tumble: 500 free falls from 1 m/3.3 ft. Vibration: MIL STD 810 |

Experience & References

City of Monterey, CA

City Hall, Room 2

Monterey, CA 93940

Randy Malispina

Parking Maintenance Supervisor

831-646-3990

malispin@monterey.org

Seven (7) venSTATIONS (solar)

Ten (10) SYS VI Pay Stations Two (2) M400s

Installation Date: Oct 2004

Application: Marina Front Parking Lots



University of California – Davis

Transportation & Parking Service

One Shields Avenue

Davis, CA 95616

Mr. Johnston

530-752-8277

majohnston@ucdavis.edu

Online upgrades, July 2014 – Off Street - Thirty six (36) M400s

Updating management software and online communications

City of Union City

Steve Sprotte - Management Analyst III

34009 Alvarado-Niles Road

Union City, CA 94587

510-675-5393

steves@unioncity.org

The City currently has 21 venSTATIONS which were purchased between 2011 and 2017 with venVUE® Central Management Software.



Coconino National Forest

Sedona & Red Rock

F. Adrian | Recreation Program Manager

Forest Service

PO Box 20429

Sedona, AZ

928-203-7531 or 928-606-2427

<mailto:fcadrian@fs.fed.us>

23 – M600s & venVUE

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Attachments

venSTATION Product Brief

venSTATION ATB Product Brief

Extended Warranty

OnLine Product Brief

venVUE® Product Brief

venVUE® Report Sample

venSTATION

Innovation and excellence

PAY & DISPLAY

PAY BY SPACE

PAY ON FOOT



REAL-TIME PAYMENT PROCESSING & CENTRALIZED SYSTEM MANAGEMENT

- PCI-DSS Level 1 & PA-DSS Data Security Certifications
- Real Time Payment Authorization & Automated Settlement
- Relational System Database
- Central Communications Facility

MULTIPLE APPLICATIONS

- Parking
- Parks & Recreation
- Transit
- Amusement Rides
- Electrical Metering
- Liquid Metering

MULTIPLE PAYMENT METHODS

- Coins & Bills
- SmartCards & Value Cards
- Validations: Cards & Remote
- Credit Cards
- Debit Cards
- Electronic Coupons

MULTIPLE VENDING MODES

- Permit Only
- Pay for Space Receipt
- Entrance Passes
- Permit & Receipt
- Payment/Credential Gate Access
- Turnstile Access

NETWORK SUPPORT FOR 2 TO 200+

- DSL, Cable, Frame Relay
- Wi-Fi 802.11 (WPA/WPA2)
- Satellite and Dial-up for Remote Locations
- Digital Cellular Wireless (GPRS/CDMA)

REMOTE RATE MANAGEMENT PROGRAMMABLE BY...

- Variable Rates
- Flat Rates
- Multiple Picks
- Variable Time Durations
- Times of Day
- Days of Week
- Specific Dates (Special Events)

REAL-TIME LOCAL/ REMOTE REPORTING & NOTIFICATION

- Audit Reports
- Sales Reports
- Cash Collection Reports
- Service Alerts
- Intrusion Detection
- Enforcement Reports



www.ventek-intl.com

For more information please contact us today
(707) 773-3373 info@ventek-intl.com

Proudly built in the USA

Interface

Large, easy to read LCD display
ATM-style menu driven interface
Custom graphics & colors available

Payment Processing

US & Canadian & International Currency
Customer-controlled electronic pay cards
PCI Compliant Credit Card Processing
VISA, Mastercard, AMEX and Discover
Tokens: Programmable value

Change Giving (Optional)

All Coin Denominations
Programmable Coin Acceptor
600 Coin Capacity Coin Hopper

Ticket Printer

Low maintenance thermal printer
In excess of 5,000 tickets per paper roll

Security

10 Gauge steel with 1/4" steel reinforcement
Maximum security Medeco lock
Audible & remote alarm capability
Sealed cash system
High-strength, Double-locking Coin bag
1,000 Note Double-locking Bill Cassette
Audit reports & Complete Transaction Log History

Dimensions

Approximately 25" w x 58" h x 15" d
Full ADA with max keypad height of 54"

Power Sources

110v A/C (w/optional Battery Backup)
Solar - Battery

1260 -A Holm Rd, Petaluma, CA 94954

venSTATION ATB

Innovation and excellence

PAY & DISPLAY

PAY BY SPACE

PAY BY LICENSE



REAL-TIME PAYMENT PROCESSING & CENTRALIZED SYSTEM MANAGEMENT

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For more information please contact us today
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Interface

Large, easy to read LCD display
ATM-style menu driven interface
Custom graphics & colors available

Payment Processing

US & Canadian & International Currency
Customer-controlled electronic pay cards
PCI Compliant Credit Card Processing
VISA, Mastercard, AMEX and Discover
Tokens: Programmable value
Coin Escrow Feature

Ticket Printer

Low maintenance thermal printer
In excess of 3,500 tickets per paper roll

Security

1.5mm Stainless steel construction
Audible & remote alarm capability
Separate access cash system
High-strength, Double-locking Coin vault
1,000 Note Double-locking Bill Cassette
Audit reports & Complete Transaction Log History

Dimensions

Approximately 16" w x 66" h x 12.4" d
Meets ADA and AODA Requirements

Power Sources

110v A/C (w/optional Battery Backup)
Solar - Battery

We proudly build our products in the USA

1260 -A Holm Rd, Petaluma, CA 94954

VENTEK EXTENDED WARRANTY & SUPPORT PLAN POLICIES

VenTek International Extended Warranty and Support Plan Policies

Effective Date: December 1, 2016

Overview

VenTek Service Plans are supported by a national organization with 3 locations in 2 countries, closely integrated with the state-of-the-art Technical Assistance Center at VenTek headquarters in Petaluma, California.

VenTek's Client Services (VCS) support will be provided to all Direct Clients or Resellers (DCoR) of VenTek equipment. Resellers will provide support to their customers. VenTek does not provide support services directly to end customers; whether they are customers of Direct Clients or customers of Resellers. A customer who purchased a VenTek automated payment system from a Reseller is required to contact that Reseller for support. If the Reseller is unable to solve the customer's problem after reasonable efforts, the Reseller may seek assistance from VCS.

The Extended Warranty and Support Plan Policies cover VenTek-branded products that are supported by VenTek Service and Support under a purchased VenTek Extended Warranty or Support Plan. Except for the Severity Definitions and Response Time Targets, which apply to in-warranty support, these Plan Policies do not apply to equipment or software for which you have not purchased a Plan.

IMPORTANT NOTE: ALL SERVICE IS PROVIDED ONLY SUBJECT TO THE TERMS AND CONDITIONS OF THE APPLICABLE VENTEK EXTENDED WARRANTY AGREEMENT OR SERVICE AGREEMENT. These Plans are subject to change at the discretion of VenTek. Changed versions of these Plans will be posted on the VenTek International website.

Client Services Extended Warranty and Support Plan Terms and Conditions

Hardware Warranty Support

Defective or damaged parts will be repaired or replaced by VCS in its sole discretion if the repair or replacement is covered by the Standard VenTek Product Warranty (SVPW). If the One-year SVPW has expired and the DCoR has not purchased an Extended Support Plan (ESP), the DCoR will be responsible for the costs of the repair or replacement.

In order to return parts to VCS for repair or replacement, the DCoR should first contact VCS at (707) 773-3373 to advise VCS of the part to be returned, its serial number, and to obtain a Return Merchandise Authorization (RMA) number. The DCoR may also use VenTek's Client Services Web Support Site to provide this information and request an RMA number. Please visit www.ventek-intl.com and click on the Customer Support tab to request an RMA. The part is to be returned to VCS at the address specified by the RMA, with a copy of the RMA enclosed. The costs of shipping parts to VCS will be the responsibility of the DCoR.

VCS will use reasonable efforts to ship repaired or replacement parts within 5 business days of their receipt at the RMA facility. Older legacy parts may require longer repair times due to possible part shortages. Parts will be shipped 3 Day, unless DCoR has indicated otherwise during the RMA Process. Unless the repair or replacement is covered by the SVPW or an ESP, the DCoR will be responsible for the costs of repair or replacement and invoiced in accordance with the fees set forth in Exhibit D.

The DCoR will be responsible for installing any repaired or replacement parts. If a DCoR does not have the training and expertise to do so, then at the request of the DCoR, VCS will provide assistance to the DCoR at VCS' usual on-site repair fee as set forth in Exhibit D.

VCS warrants repaired or replacement parts for a period of 60 days from the date of shipment.

Repairs or replacement parts required as a result of rust or corrosion, damage due to accident, improper handling or operation, shipping damage, abuse, misuse, unauthorized repairs or attempted repair, vandalism or Natural Disasters are not covered by the SVPW or any variation of the Extended Service Plans.

Pay Station Software & venVUE® Warranty Support

Unless otherwise agreed in writing between a DCoR and VCS, VCS will have no obligation to provide enhancements to Pay Station Software or to venVUE®. Any Enhancements will be released by VCS in its sole discretion in accordance with a schedule set forth by VCS.

VCS will advise DCoRs from time to time of any problem resolutions, fixes, updates, and Enhancements available for the Pay Station Software or to venVUE®. The timing, methods and extent to which any such problem resolutions, fixes, updates and Enhancements are made available to DCoRs will be at VCS's sole discretion.

VCS will support all official released versions of Pay Station Software for at least 12 months following the Software's release. If a DCoR is using Pay Station Software that is not the most current release, and there is an issue for which the DCoR is requesting assistance from VCS, and if the problem is known to be fixed in the most current release of such Software, VCS may require that the DCoR update to the most current release as the solution to the problem.

Fees and Payments

The DCoR will be responsible for VCS's fees for providing support, as outlined in [Exhibit D](#), if the support given is not covered by the SVPW or an ESP. Problems such as, but not limited to, disputes with credit-card processing, telephone lines, network lines, modems or handheld devices not sold or recommended by VCS, computers and software other than VCS's Software, are not covered by the SVPW or an ESP.

The DCoR will be responsible for the cost of any on-site service not covered by the SVPW or ESP. If on-site assistance is provided through a VenTek Reseller, the cost will be at the Reseller's rates and the DCoR will be billed directly by the Reseller. If on-site assistance is provided directly by VCS, the cost will be at VCS's rates as set forth in [Exhibit D](#).

If the Direct Client is outside of Warranty, does not have an ESP, and is requesting support from VCS, service costs will be at the rates set forth in [Exhibit D](#).

The DCoR will pay the amount owed to VCS for support services that are not covered by a SVPW or ESP on the date of which the services were provided. The DCoR will provide a valid credit card number, or with an account in good standing may provide a PO number, for which the services will be charged or invoiced. VCS will have no obligation to provide further support services not covered by a SVPW or by an ESP to a DCoR whose account with VenTek International is in arrears.

In addition to VCS's fees and other charges the DCoR will pay, indemnify, and hold VCS harmless from; any excise, sales, use, value-added, import, export or other taxes (not based on VCS's net income), any inspection fees, duties, tariffs, imposts or similar charges, including any penalties and interest, as well as any costs associated with the collection or withholding thereof, levied on the delivery of support services by VCS to the DCoR. If the government of any country requires the DCoR to withhold or deduct any taxes, charges, or other duties from any payments due from the DCoR to VCS, the DCoR will pay any additional amounts as may be necessary in order that the net amounts received by VCS after any such withholding or deduction equals the amounts to be paid to VCS without such withholding or deduction.

Termination, Transfers, and Assignments

If the Direct Client fails to make a payment owing under an ESP for a Pay Station, the ESP for such Pay Station will be terminated, such that VCS will have no further obligation to the Direct Client in regards to said Pay Station. It will be under the sole discretion of VCS whether an ESP in arrears may be reinstated.

If the Direct Client has an ESP and wishes to terminate before the expiration of the ESP's one-year term, the Direct Client may terminate the ESP with written notice. VCS will refund the portion of the cost of the Support Package attributable to the balance of the year, pro-rata based on the number of months left in the balance of the year, less an administrative fee of \$295.

If the DCoR uses modified parts, or items not approved for use by VCS for a Pay Station, the SVPW and any ESP applicable to said Pay Station may be terminated by VCS.

Limitations

The SVPW and the ESP are in lieu of all other warranties expressed or implied, including warranties or merchantability and fitness for a particular purpose and excludes all liability for incidental or consequential damages for any cause.

Although VCS will diligently help to resolve problems in accordance with these Terms and Conditions, there may be some problems for which VCS is unable to find a solution. VCS gives no guarantee that it will be able to resolve every issue.

VCS will not be responsible for any loss of data and/or revenue, or any incidental or consequential damages of any kind for any cause that may be incurred or suffered by the DCoR while VCS is working to resolve the DCoR's problem.

End of Support Policy

Service and support coverage typically ends seven years after the ship date of product. Software maintenance and support purchased under a VenTek Support Plan is available for both current and immediately preceding versions of software/hardware. VenTek strongly advises DCoRs install the latest software release when notified of updates, however, compatibility with your hardware should always be verified. This can be done on the VenTek website.

Client Services Support

VCS will provide technical support by telephone and email for those DCoRs who are covered by the SVPW or any variation of an ESP. VCS is to be contacted by telephone at its telephone number for support services or by email at support@ventek-intl.com. The DCoR may also use VCS Web Support Site to request new support or track existing issues at www.ventek-intl.com and choosing the Customer Support tab. If a VCS representative is not available to take the call at the time it is made, the details of the issue will be recorded in VenTek's Ticket Tracking System and the call will be returned. VCS's regular business hours are Monday – Friday, 8am to 5pm Pacific Time (exclusive of holidays). During non-business hours, weekends, and holidays, VCS will do its best to respond to requests as soon as possible via email.

VCS will use reasonable efforts to respond to calls, emails, and to solve problems in accordance with the guidelines set forth in [Exhibit C](#), or such other guidelines as VCS and the DCoR may agree upon. The DCoR will cooperate with VCS to facilitate VCS's efforts to provide assistance and to meet the guidelines set forth in [Exhibit C](#), or such other guidelines as VCS and the DCoR may agree upon. VCS will not be in breach of its obligations under these Terms and Conditions, or under the SVPW or an ESP, if it fails to meet the guidelines set forth in [Exhibit C](#) or such other guidelines.

24x7 Online Services

24x7 online service allows end users to submit support requests online. It also provides a wide array of information, including the online knowledge base, compatibility matrix, white papers, release notes, technical bulletins, and product documentation.

Telephone Technical Support

VenTek Service Plans provide direct telephone access to the VenTek Client Services Assistance Center. The Center operates during normal business hours and calls are routed to the staff person best qualified to assist with your specific question. Each support request is provided a case number to track each issue to resolution.

Client support needed outside of normal business hours may be arranged in advance for technical phone assistance early morning, late evening or weekends.

Included with the Standard VenTek Product Warranty (SVPW)

Standard VenTek Product Warranty includes:

- Free telephone and email support for 3 months from the date of shipping for all matters
- Free telephone and email support for 12 months from the date of shipping for warranty-related matters
- After the first 3 months, support for non-warranty matters or for setup and installation matters will be charged at:
 - \$100 an hour, billed in 15 minute increments during regular business hours
 - \$150 an hour, billed in 15 minutes increments outside of regular business hours, available by appointment only
- 3-Day shipping of replacement parts billed to DCoR

DCoR's Obligations

Each DCoR will provide notice in writing (including by email) to VCS setting forth the names of Support Contacts, each of whom will be properly trained in the use and support of the relevant Pay Station and Software. VCS is authorized and directed by the DCoR to deal with these Support Contacts. When calling for technical support, the DCoR will provide the serial number and model of the Pay Station, the version of the Software (if not connected to venVUE®), a detailed description of the problem, and a summary of the basic troubleshooting that has already been tried. The DCoR will be responsible for proper maintenance of the relevant Pay Station in accordance with VCS's recommendations and requirements for the Pay Station, and for keeping accurate and complete maintenance records for the Pay Station.

Problem Solving

When a DCoR seeks assistance from VCS, VCS will open a Ticket for the DCoR. In addition, the DCoR may open their own Tickets by visiting the VCS Support Web Site or by emailing the VCS Support email.

Once a Ticket is opened, VCS will:

1. Acknowledge receipt of the request for assistance
2. Provide an action plan for resolving the problem
3. If possible, provide a temporary solution to the problem that restores functionality to the affected system without severely compromising performance or unreasonably inconveniencing the DCoR
4. Advise of any updates to the action plan
5. Advise as to the resolution of the problem
6. Request confirmation of the solution

VCS will take the corrective actions it deems appropriate to resolve a Ticket and will maintain records of the actions it takes to resolve the issue. VCS may request additional information from the DCoR with specific instructions as to how that information is to be given to VCS.

If VCS and the DCoR determine that on-site assistance is required, VCS may dispatch a qualified VCS Technical Support Representative to the DCoR's premises where the Pay Station is located. The Technical Support Representative (TSR) will arrive with the proper diagnostic tools necessary to troubleshoot the problem on site. If a VenTek Reseller is local to a Direct Customer's location, VCS may provide a TSR from that Reseller. If there is no VenTek Reseller in the area, or they do not have a TSR to provide, the TSR will be provided directly by VCS. The DCoR will be responsible for the cost of on-site assistance, unless the on-site assistance is covered by an ESP.

Once VCS resolves the problem for which a Ticket was opened, VCS will use reasonable efforts to provide the DCoR with a full description of how the problem was solved, including technical details. The DCoR will need to confirm to VCS whether the problem has been solved and, if so, that the Ticket may now be closed. A Ticket will be closed only with the agreement of VCS and the DCoR. A DCoR will be deemed to have agreed that the Ticket is to be closed if the DCoR fails to respond to contact attempts made to the DCoR by VCS.

EXHIBIT A

VENTEK STANDARD PRODUCT WARRANTY

VENTEK INTERNATIONAL warrants that, under normal conditions of use and service, products and software covered by this warranty shall be free from significant defects in material and workmanship. Normal conditions include following the routine and preventive maintenance schedule detailed in the manual. For a manufactured Revenue collection Device, new parts, or software, this warranty is for a period of 12 months from date of shipment as determined by our manufacturing serial number. The terms contained herein apply exclusively to purchases made after December 1, 2016.

This warranty is in lieu of any other warranties, express or implied, oral or written, including but not limited to, warranties of merchantability or of fitness for a particular purpose. VENTEK INTERNATIONAL will repair or replace any part of its equipment or software which proves to be defective during normal use and service during the warranty period. Within the first thirty (30) days of shipment VENTEK INTERNATIONAL will provide a direct exchange. After the first (30) days of shipment, VENTEK INTERNATIONAL will provide warranty repair service. If an item is found to be unrepairable, a replacement part will be supplied. Simply call the VENTEK INTERNATIONAL service department to arrange for service and receive a Return Merchandise Authorization (RMA) number. Then ship or mail part or subsystem, postage paid, to VENTEK INTERNATIONAL. Your unit will be shipped or mailed, postage paid, by VENTEK INTERNATIONAL immediately upon repair of the returned unit. If circumstances exist that the customer desires to have a warranty loaner part, arrangements can be made at the same time arrangements are made for service. There will be a flat, monthly rate charge for loaner parts.

Complete written information must be supplied to VENTEK INTERNATIONAL giving the model and serial numbers, or out-of-warranty date, and a description of the malfunction. Repairs in the manner and for the period described above shall constitute the exclusive remedy and fulfillment of all liability of VENTEK INTERNATIONAL to the purchaser, whether based on contract, negligence, breach of warranty, or otherwise. VENTEK INTERNATIONAL shall not be liable for consequential, special or incidental damages, or damage resulting from electrical overload, negligence, accidents, vandalism, or Natural Disasters.

THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL VENTEK INTERNATIONAL BE LIABLE FOR ANY LOSS OF PROFITS OR ANY INDIRECT OR CONSEQUENTIAL DAMAGES ARISING OUT OF VENTEK INTERNATIONAL'S BREACH OF THIS WARRANTY OR ANY OTHER TERM OR CONDITION OF THIS AGREEMENT.

This warranty is given only for direct purchases from VENTEK INTERNATIONAL or authorized agent. No person is authorized to increase VENTEK INTERNATIONAL'S obligation beyond the warranty given herein.

| TYPE OF SERVICE | WARRANTY PERIOD |
|-------------------------------------|---|
| Warranty Repaired Unit | Balance of Warranty Period or 60 days, whichever is greater |
| Warranty Replacement Unit | Balance of Warranty Period or 60 days, whichever is greater |
| Warranty Loaner Purchased by Client | 30 days |
| No Charge Repaired Unit | 30 days |
| SRO Repaired Unit | 60 days |
| Refurbished Unit | 30 days |
| Loaner Purchased by Client | 30 days |

EXHIBIT B

Warranty and Support Plan Descriptions

VenTek International products are protected for one year from the date of original purchase against defects in workmanship and materials pursuant to our Standard VenTek Product Warranty. Parts that prove to be defective within the first one-year warranty period will be repaired or replaced at the option of VCS.

Every system includes the SVPW; however, Direct Clients may elect to take advantage of VCS's enhanced support offerings, as well.

After the SVPW has expired, Direct Clients may choose to pay for support on a per service request basis (phone, email, or onsite) or purchase a VCS's Support Plan.

Support plans are purchased on a per machine basis. Each of VCS support plans are described below and are subject to the general comments set forth below.

Extended Warranty

The Extended Warranty is an enhanced version of the Standard Warranty. This guarantees that defective components will be repaired, if possible, or replaced at VenTek's discretion. This warranty is effective for 12 months after the Standard Warranty Expires. This plan includes:

- Repair or replacement of defective components at VenTek's discretion
- Assistance with Rate Table modifications
- Unlimited technical support during business hours (M-F 8AM-5PM PST)
- 24/7 access to the online customer support center
- Discounted training
- Discounted on-site support labor
- Can be extended for up to 7 years

First pay station is \$900.00; each additional pay station will be charged as follows:

Non Change Giving Machine - \$500.00 per pay station

Change Giving Machine - \$600.00 per pay station

Note: Onsite services are not included in this warranty and will be billed separately. This warranty does not cover damage from vandalism, or natural disasters.

Loaner Package (Only available with purchase of Extended Warranty)

The Loaner Package ensures that a working part will be shipped to the customer within 24 hours (1 business day) of an RMA request, should a major component fail. The customer may utilize this loaned part until their component is repaired. Once the repaired component is returned, the customer will ship the loaned item back to VenTek. This warranty is effective for 12 months after the Standard Warranty Expires. This plan includes:

- Unlimited use of the loaned component until original component is fixed and returned
- No cost, one-way, next day shipping of loaner parts to direct clients

\$400.00 per pay station in addition to the Extended Warranty rate

VenTek recommends purchasing a Spare Parts Package. Please contact Client Services for more information and a discounted rate.

Note: Onsite services are not included in this package and will be billed separately. This warranty does not cover damage from vandalism, or natural disasters.

Technical Support Plan

The Technical Support Plan provides direct telephone and online access to the VenTek Customer Support Center. VenTek's Customer Support operates M-F 8AM – 5PM PST. Each support request is assigned an individual case number, used to track progress from beginning to end. Rate Table changes and CCU configurations are NOT included in this plan. This plan includes:

- Unlimited technical support during business hours (M-F 8AM-5PM PST)
- 24/7 access to the online customer support center
- Assistance with existing Rate Table modifications

Pricing based on pay station quantity and Rate Table support.

EXHIBIT C

Response Guidelines

The table below represents guidelines for VCS's responses to requests received for assistance. VCS's objective is to meet the guidelines for 75% of requests received.

Times shown represent time elapsed from initial call or email to VCS requesting assistance. A business day is Monday – Friday, 8am to 5pm Pacific Time, excluding holidays.

| Ticket Case Severity | Target Response Time | Target Escalation to Development/Engineering if necessary | Action Plan | Target Resolution** (may include temporary fix w/permanent to follow) |
|----------------------|----------------------|---|------------------|---|
| EMERGENCY | 2 HOUR | 4 HOURS | 8 HOURS | 24 HOURS |
| URGENT | 4 HOUR | 8 HOURS | 24 HOURS | 48 HOURS |
| NORMAL | 24 HOURS | 3 BUSINESS DAYS | 5 BUSINESS DAYS | 10 BUSINESS DAYS |
| LOW | 48 HOURS | 5 BUSINESS DAYS | 10 BUSINESS DAYS | NEXT SCHEDULED RELEASE |

** The times listed in this chart are targets only and are not a guarantee that VenTek will respond or resolve an issue within the target time**

Emergency: Client's unit(s) is down or performance is severely impacted due to, but not limited to, data loss or data corruption. No other work can continue until the issue is resolved. No workaround is yet available.

Urgent: The product's function or network operations are impaired or unavailable. The client can still address other related issues, but a valid workaround is not yet available.

Normal: A system or product function might have failed, but workflow is not impacted at the systems level. VenTek Technical Support knows about the issue and/or a workaround is available.

Low: The client acknowledges that the issue is non-critical and considers resolution within the next maintenance or major release adequate. The customer can submit through Tech Support a Request for Enhancement (RFE) to modify existing products.

Information Required for Support

You should be ready with the following information when contacting VenTek Support, either via phone, e-mail or Web:

- VenTek product serial number and unit(s) name
- Service contract number or/and SRO number
- Unit controller(s) firmware version level
- Detailed problem description
- The issue priority level that you believe is applicable

Contact Information

Via Web: www.ventek-intl.com – Customer Support tab

Via phone: Within U.S. & Canada; (707) 773-3373

Via e-mail: support@ventek-intl.com

Via Fax: 1-707-773-3381

EXHIBIT D
FEES

| STANDARD PRICING | PRICE |
|--|---|
| Telephone or Email Support: During regular business hours (Monday – Friday, 8am to 5pm Pacific Standard Time, excluding holidays) Outside regular business hours | \$100 an hour, billed in 15 minute increments \$150 an hour, billed in 15 minute increments |
| Repair Pricing (in-shop) | \$100 per hour |
| Loaner Components | \$150 per month |
| Onsite Support (including training & installation) | Since each site & order is unique, your Sales Associate or Client Services Representative will provide pricing for your individual needs. |

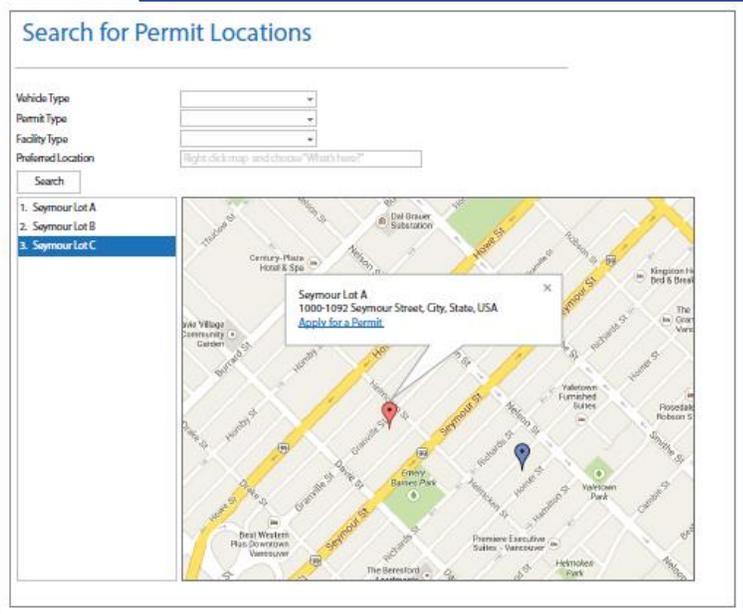
Note: Fees for active support plans will not change during the term of the plan. Plan terms are for a period of 12 calendar months unless otherwise stated in the plan description. Fees are subject to change on new and renewing plans. We are also happy to tailor support to meet your specific needs. If you would like to discuss your unique situation and receive custom pricing for a tailored plan please contact us at (707) 773-3373.

VenTek Online Permitting

A proven solution to all your permitting needs

Online Permitting by VenTek is a complete solution for your permit issuing and management needs. Being based on the car's license plate number, it replaces traditional permit types, such as stickers hang tags, or self-printed permits.

Our online permitting is convenient for the end user, allowing flexibility in daily, weekly, or monthly parking payments. VenTek Online Permitting is fully integrated with the VenTek TicketManager™ enforcement system.



- Integrated Pay by License Plate venSTATION
- The license plate becomes the permit
- Automatic recurring renewals, or extension notices emailed to permit holders
- Permits are created and paid online

Efficiency through integration of modules



ONLINE
PERMITTING



ONLINE CITATION
PAYMENT & DISPUTE



LICENSE PLATE
RECOGNITION



MOBILE
PAYMENT



ventek-intl.com
707-773-3373
info@ventek-intl.com



venVUE®

Your Secure, Web-Based Software
For Sales Revenue Management

WEB-BASED ACCESS ANYWHERE

COMPLETE CLOUD BASED REVENUE CONTROL

PCI CERTIFIED NETWORK

CONNECT

- The power of the Cloud; no software or applications to install.
- Access venVUE from any web-enabled PC, laptop or Smartphone.

For Pay Station Networks

- Visualize real-time device status, transaction counts and operation details for each location independently.
- Create, update or alter rates remotely and have changes download automatically.
- Generate instant device status alerts to staff via email and/or text messaging.

PROCESS

- Authorize web or pay station-based credit/debit card sales transactions in real-time on a PCI-Certified payment platform.
- Efficiently process electronic payment refunds.

REPORT

- Quickly view, print, and/or export data from your revenue system using a full suite of report forms.
- Sales reports based on transaction type, location, date, permit value, and/or product type.
- Electronic payment transactions; pending or settled by date of sale or date of settlement.

For Pay Station Networks

- Cash Transactions showing details on bills/coins inserted and change dispensed for each transaction.
- Event reports showing operational history of each device.
- Interim and Final Cash Audit reporting for each device.

CUSTOMIZE

- Electronic coupons providing up to 100% discount for permit purchases.
- Use your web-based mobile device for enforcement, permit issuance and to monitor space occupancy through space sensors.
- Accept alternate electronic payments such as Annual Pass, value or campus cards.

For Pay Station Networks

- Remote validation for pay-by-space settings - add time from web based devices.
- Allow customers to add time using Pay-by-Cell.
- Multiple Custom Permits based on pick selection.



*venVUE® Controlled
User Access*

*Remote Access &
Configuration
to Information
& Settings*

*PCI Credit Card
Processing
& Refund
Capability*

*Real Time Sales Data
& Device Status*



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1260 -A Holm Rd, Petaluma, CA 94954

Cash Audit Report

Tue, March 20, 2012 10:19 AM

Date: January 15, 2012 to January 31, 2012

Time: 00:00 to 23:59

Location: 08000000 (Garage 07)

Audit Type:

Audit Date: January 15, 2012 for Pay Station 08000000 - 3000981 (Garage 07 - 1)

| | |
|-----------------|------------------------|
| First_TX_ID | 7936 |
| Last_TX_ID | 8212 |
| Audit_Type | I |
| Audit_Sequence | 31 |
| Audit_Time | 01-15-2012 07:26:49 PM |
| Lost_TX_Cash | 0 |
| Tokens_Accepted | 0 |

Cash Bag Details

| | |
|----------------|----|
| Nickels | 23 |
| Dimes | 25 |
| Quarters | 86 |
| 1 Dollar Coins | 25 |
| 2 Dollar Coins | 0 |

Bill Cassette Details

| | |
|------------------|-----|
| 1 Dollar Bills | 155 |
| 2 Dollar Bills | 0 |
| 5 Dollar Bills | 11 |
| 10 Dollar Bills | 5 |
| 20 Dollar Bills | 2 |
| 50 Dollar Bills | 0 |
| 100 Dollar Bills | 0 |

Coin Tube Details

| | IN | OUT | Coin Tube Levels |
|------------------|-----|-----|------------------|
| Nickels | 10 | 11 | 76 |
| Dimes | 39 | 7 | 113 |
| Quarters | 211 | 220 | 246 |
| One dollar coins | 0 | 0 | 0 |
| Two dollar coins | 0 | 0 | |

Coins Dispensed by Hopper

| | |
|------------------|-----|
| Quarters | 0 |
| One dollar coins | 150 |

Summary

| | | | |
|------------------------|--------|-----------------------|------|
| Total Cash | 200.70 | Loyalty Card Recharge | 0.00 |
| Maintenance Amt | 0.00 | Smart Card Recharge | 0.00 |
| Total Credit Amt | 84.60 | Total Amount Refunded | 0.00 |
| Total Loyalty Card Amt | 0.00 | Total Deposit Kept | 0.00 |
| Total Cashless Amt | 0.00 | | |
| Total Smart Card Amt | 0.00 | | |
| Total Tickets | 262 | | |

Credit Card Detail Report

SELECTED BY SETTLEMENT TIME

Mon, November 24, 2008 01:51 PM

Settlement Date: **November 21, 2008**

Time: **ALL**

Terminal: **ALL**

Payment type: **Credit Card**

| Trans ID | Trans Time | Stall ID | Duration | Payment Type | Total | Online | Offline | Post | Previously Declined | Abandon | Settle | Refund | Date mm/dd/yy | Time | Card Number | Auth Code | |
|---|-------------|----------|----------|--------------|--------|--------|---------|--------|---------------------|-------------------------------|--------|--------|---------------|-------------|-------------|-----------|--|
| 66373 | 11:02:00 AM | 393 | 0d 02:00 | Visa | 1.50 | 1.50 | 0.00 | 1.50 | 0.00 | 0.00 | 1.50 | 0.00 | 11-21-08 | 11:50:17 PM | *5963 | 04025C | |
| Total for Visa | | | | | 161.50 | 161.50 | 0.00 | 161.50 | 0.00 | 0.00 | 161.50 | 0.00 | | | | | |
| Transaction count for Visa | | | | | 50 | | | | | Pay Station '11000000' | | | | | | | |
| 66322 | 9:16:53 AM | 767 | 0d 03:00 | MC | 2.25 | 2.25 | 0.00 | 2.25 | 0.00 | 0.00 | 2.25 | 0.00 | 11-21-08 | 11:50:17 PM | *0438 | 082331 | |
| 66415 | 1:49:31 PM | 197 | 0d 02:00 | MC | 1.50 | 1.50 | 0.00 | 1.50 | 0.00 | 0.00 | 1.50 | 0.00 | 11-21-08 | 11:50:17 PM | *7230 | 05756Z | |
| 66315 | 9:08:15 AM | 821 | 0d 09:00 | MC | 5.25 | 5.25 | 0.00 | 5.25 | 0.00 | 0.00 | 5.25 | 0.00 | 11-21-08 | 11:50:17 PM | *4215 | 080817 | |
| 66250 | 7:00:57 AM | 387 | 0d 08:00 | MC | 4.75 | 4.75 | 0.00 | 4.75 | 0.00 | 0.00 | 4.75 | 0.00 | 11-21-08 | 11:50:17 PM | *9522 | 04568Z | |
| 66331 | 9:28:36 AM | 769 | 0d 07:00 | MC | 4.25 | 4.25 | 0.00 | 4.25 | 0.00 | 0.00 | 4.25 | 0.00 | 11-21-08 | 11:50:17 PM | *3360 | 19253Z | |
| Total for MC | | | | | 18.00 | 18.00 | 0.00 | 18.00 | 0.00 | 0.00 | 18.00 | 0.00 | | | | | |
| Transaction count for MC | | | | | 5 | | | | | Pay Station '11000000' | | | | | | | |
| Transaction Date: November 21, 2008 for Pay Station '12000000' - 3000709 (Garage 07 - 1) | | | | | | | | | | | | | | | | | |
| 20711 | 8:34:34 AM | 642 | 0d 09:00 | Visa | 5.25 | 5.25 | 0.00 | 5.25 | 0.00 | 0.00 | 5.25 | 0.00 | 11-21-08 | 11:50:17 PM | *6355 | 00782C | |
| 20725 | 9:19:26 AM | 976 | 3d 00:00 | Visa | 7.25 | 7.25 | 0.00 | 7.25 | 0.00 | 0.00 | 7.25 | 0.00 | 11-21-08 | 11:50:17 PM | *9475 | 02509B | |
| 20726 | 9:21:05 AM | 888 | 0d 07:00 | Visa | 4.25 | 4.25 | 0.00 | 4.25 | 0.00 | 0.00 | 4.25 | 0.00 | 11-21-08 | 11:50:17 PM | *5933 | 223760 | |
| 20727 | 9:21:40 AM | 875 | 0d 08:00 | Visa | 4.75 | 4.75 | 0.00 | 4.75 | 0.00 | 0.00 | 4.75 | 0.00 | 11-21-08 | 11:50:17 PM | *2736 | 082125 | |
| 20707 | 7:50:05 AM | 210 | 0d 04:00 | Visa | 2.75 | 2.75 | 0.00 | 2.75 | 0.00 | 0.00 | 2.75 | 0.00 | 11-21-08 | 11:50:17 PM | *2110 | 021664 | |
| 20758 | 2:01:08 PM | 326 | 0d 03:00 | Visa | 2.25 | 2.25 | 0.00 | 2.25 | 0.00 | 0.00 | 2.25 | 0.00 | 11-21-08 | 11:50:17 PM | *5117 | 772713 | |
| 20724 | 10:13:00 AM | 195 | 0d 01:00 | Visa | 0.75 | 0.75 | 0.00 | 0.75 | 0.00 | 0.00 | 0.75 | 0.00 | 11-21-08 | 11:50:17 PM | *3146 | 111534 | |
| 20728 | 9:45:33 AM | 874 | 0d 03:00 | Visa | 2.25 | 2.25 | 0.00 | 2.25 | 0.00 | 0.00 | 2.25 | 0.00 | 11-21-08 | 11:50:17 PM | *6028 | 452825 | |
| 20754 | 1:05:20 PM | 538 | 0d 03:00 | Visa | 2.25 | 2.25 | 0.00 | 2.25 | 0.00 | 0.00 | 2.25 | 0.00 | 11-21-08 | 11:50:17 PM | *6559 | 02104B | |
| 20706 | 7:49:35 AM | 233 | 0d 09:00 | Visa | 5.25 | 5.25 | 0.00 | 5.25 | 0.00 | 0.00 | 5.25 | 0.00 | 11-21-08 | 11:50:17 PM | *7290 | 104993 | |
| 20776 | 4:44:44 PM | 5 | 2d 15:00 | Visa | 2.25 | 2.25 | 0.00 | 2.25 | 0.00 | 0.00 | 2.25 | 0.00 | 11-21-08 | 11:50:17 PM | *8057 | 124636 | |
| 20713 | 4:41:00 PM | 248 | 0d 01:00 | Visa | 0.50 | 0.50 | 0.00 | 0.50 | 0.00 | 0.00 | 0.50 | 0.00 | 11-21-08 | 11:50:17 PM | *0264 | 062931 | |
| Total for Visa | | | | | 39.75 | 39.75 | 0.00 | 39.75 | 0.00 | 0.00 | 39.75 | 0.00 | | | | | |
| Transaction count for Visa | | | | | 12 | | | | | Pay Station '12000000' | | | | | | | |
| 20746 | 11:23:32 AM | 1071 | 0d 04:00 | MC | 2.75 | 2.75 | 0.00 | 2.75 | 0.00 | 0.00 | 2.75 | 0.00 | 11-21-08 | 11:50:17 PM | *5201 | 954108 | |
| 20716 | 8:46:43 AM | 646 | 0d 08:00 | MC | 4.75 | 4.75 | 0.00 | 4.75 | 0.00 | 0.00 | 4.75 | 0.00 | 11-21-08 | 11:50:17 PM | *0902 | 031264 | |
| Total for MC | | | | | 7.50 | 7.50 | 0.00 | 7.50 | 0.00 | 0.00 | 7.50 | 0.00 | | | | | |
| Transaction count for MC | | | | | 2 | | | | | Pay Station '12000000' | | | | | | | |
| Transaction Date: November 21, 2008 for Pay Station '13000000' - 3000707 (Garage 07 - 1) | | | | | | | | | | | | | | | | | |
| 26352 | 7:40:56 AM | 208 | 0d 09:00 | Visa | 5.25 | 5.25 | 0.00 | 5.25 | 0.00 | 0.00 | 5.25 | 0.00 | 11-21-08 | 11:50:17 PM | *8438 | 021484 | |
| 26361 | 8:45:55 AM | 653 | 0d 08:00 | Visa | 4.75 | 4.75 | 0.00 | 4.75 | 0.00 | 0.00 | 4.75 | 0.00 | 11-21-08 | 11:50:17 PM | *8010 | 224128 | |
| 26370 | 9:25:04 AM | 916 | 0d 06:00 | Visa | 3.75 | 3.75 | 0.00 | 3.75 | 0.00 | 0.00 | 3.75 | 0.00 | 11-21-08 | 11:50:17 PM | *3072 | 132156 | |
| 26364 | 8:58:24 AM | 882 | 0d 05:00 | Visa | 3.25 | 3.25 | 0.00 | 3.25 | 0.00 | 0.00 | 3.25 | 0.00 | 11-21-08 | 11:50:17 PM | *4048 | 021979 | |



VenTek RCS

Monthly Transactions Summary Report

Tue, March 20, 2012 10:06 AM

Date: October 1, 2011 to January 31, 2012

Time: ALL

Location: Garage 45

| Location | Terminal | Cash | Visa | Master | Amex | Discover | Smartcard | Recharge | Refund | Total |
|----------------------|-----------|----------|----------|----------|----------|----------|-----------|----------|--------|-----------|
| Date: 2011/10 | | | | | | | | | | |
| Garage 45 | 01000000 | 1,269.25 | 839.50 | 418.25 | 79.75 | 34.50 | 0.00 | 0.00 | 0.00 | 2,641.25 |
| Garage 45 | 02000000 | 1,180.95 | 916.50 | 443.75 | 116.00 | 68.50 | 0.00 | 0.00 | 0.00 | 2,725.70 |
| Garage 45 | 03000000 | 1,432.70 | 1,359.00 | 648.00 | 212.00 | 119.50 | 0.00 | 0.00 | 0.00 | 3,771.20 |
| Garage 45 | 04000000 | 1,359.00 | 1,264.50 | 790.25 | 190.50 | 144.50 | 0.00 | 0.00 | 0.00 | 3,748.75 |
| Garage 45 | 05000000 | 1,643.35 | 1,421.00 | 745.50 | 252.00 | 94.00 | 0.00 | 0.00 | 0.00 | 4,155.85 |
| Garage 45 | 06000000 | 1,427.00 | 1,511.50 | 1,134.50 | 518.25 | 71.50 | 0.00 | 0.00 | 0.00 | 4,662.75 |
| Garage 45 | 07000000 | 460.50 | 336.75 | 197.00 | 56.00 | 0.00 | 0.00 | 0.00 | 0.00 | 1,050.25 |
| Total Sales | 22,755.75 | 8,772.75 | 7,648.75 | 4,377.25 | 1,424.50 | 532.50 | 0.00 | 0.00 | 0.00 | 22,755.75 |

| | | | | | | | | | | |
|----------------------|-----------|----------|----------|----------|----------|--------|------|------|------|-----------|
| Date: 2011/11 | | | | | | | | | | |
| Garage 45 | 01000000 | 1,317.50 | 848.50 | 415.00 | 155.00 | 54.00 | 0.00 | 0.00 | 0.00 | 2,790.00 |
| Garage 45 | 02000000 | 1,064.00 | 918.50 | 419.00 | 173.00 | 78.00 | 0.00 | 0.00 | 0.00 | 2,652.50 |
| Garage 45 | 03000000 | 1,413.50 | 1,603.00 | 797.00 | 256.50 | 93.00 | 0.00 | 0.00 | 0.00 | 4,163.00 |
| Garage 45 | 04000000 | 1,591.00 | 1,480.00 | 861.00 | 252.50 | 127.50 | 0.00 | 0.00 | 0.00 | 4,312.00 |
| Garage 45 | 05000000 | 1,879.00 | 1,449.00 | 965.50 | 395.00 | 104.00 | 0.00 | 0.00 | 0.00 | 4,792.50 |
| Garage 45 | 06000000 | 1,415.50 | 1,899.50 | 1,117.50 | 531.00 | 73.50 | 0.00 | 0.00 | 0.00 | 5,037.00 |
| Garage 45 | 07000000 | 175.00 | 329.00 | 139.50 | 47.00 | 4.50 | 0.00 | 0.00 | 0.00 | 695.00 |
| Total Sales | 24,442.00 | 8,855.50 | 8,527.50 | 4,714.50 | 1,810.00 | 534.50 | 0.00 | 0.00 | 0.00 | 24,442.00 |

| | | | | | | | | | | |
|----------------------|-----------|----------|----------|----------|----------|--------|------|------|------|-----------|
| Date: 2011/12 | | | | | | | | | | |
| Garage 45 | 01000000 | 1,161.50 | 787.00 | 297.00 | 147.00 | 21.00 | 0.00 | 0.00 | 0.00 | 2,413.50 |
| Garage 45 | 02000000 | 971.50 | 856.00 | 381.00 | 161.00 | 47.00 | 0.00 | 0.00 | 0.00 | 2,416.50 |
| Garage 45 | 03000000 | 1,347.00 | 1,280.00 | 647.00 | 258.00 | 65.00 | 0.00 | 0.00 | 0.00 | 3,597.00 |
| Garage 45 | 04000000 | 1,503.00 | 1,593.00 | 710.50 | 221.50 | 162.00 | 0.00 | 0.00 | 0.00 | 4,190.00 |
| Garage 45 | 05000000 | 1,711.00 | 1,610.00 | 762.00 | 292.50 | 100.00 | 0.00 | 0.00 | 0.00 | 4,475.50 |
| Garage 45 | 06000000 | 1,325.50 | 1,989.00 | 1,012.50 | 522.00 | 60.00 | 0.00 | 0.00 | 0.00 | 4,909.00 |
| Garage 45 | 07000000 | 142.50 | 319.50 | 144.00 | 44.50 | 16.00 | 0.00 | 0.00 | 0.00 | 666.50 |
| Total Sales | 22,668.00 | 8,162.00 | 8,434.50 | 3,954.00 | 1,646.50 | 471.00 | 0.00 | 0.00 | 0.00 | 22,668.00 |



Montgomery VenTek RCS

Payment Summary Report

SELECTED BY PURCHASE TIME

Tue, March 20, 2012 10:13 AM

Date: January 1, 2012 to January 31, 2012

Time: ALL

Location: ALL

| PayStation/Lot | Visa | Master | Amex | Discover | Cash | Campus | Smart | Total |
|---------------------|------------------|------------------|-----------------|-----------------|------------------|-------------|-------------|-------------------|
| PS 08000000 | 617.70 | 215.85 | 68.85 | 4.50 | 1,815.35 | 0.00 | 0.00 | 2,722.25 |
| PS 09000000 | 607.95 | 209.55 | 93.45 | 18.00 | 1,656.15 | 0.00 | 0.00 | 2,585.10 |
| PS 10000000 | 2,372.60 | 877.70 | 406.65 | 72.90 | 2,537.65 | 0.00 | 0.00 | 6,267.50 |
| PS 11000000 | 3,235.85 | 1,227.50 | 522.40 | 98.25 | 3,142.10 | 0.00 | 0.00 | 8,226.10 |
| PS 12000000 | 1,965.90 | 683.20 | 186.90 | 26.90 | 1,536.05 | 0.00 | 0.00 | 4,398.95 |
| PS 13000000 | 2,621.55 | 938.10 | 208.70 | 69.85 | 1,577.25 | 0.00 | 0.00 | 5,415.45 |
| PS 14000000 | 5,031.15 | 1,836.60 | 720.25 | 231.60 | 2,056.80 | 0.00 | 0.00 | 9,876.40 |
| PS 15000000 | 5,384.30 | 2,800.35 | 929.65 | 270.90 | 2,382.20 | 0.00 | 0.00 | 11,767.40 |
| PS 16000000 | 2,620.15 | 1,513.45 | 615.75 | 164.70 | 898.05 | 0.00 | 0.00 | 5,812.10 |
| PS 17000000 | 1,969.25 | 1,036.65 | 444.60 | 73.40 | 1,207.60 | 0.00 | 0.00 | 4,731.50 |
| PS 18000000 | 2,171.45 | 840.20 | 262.20 | 60.90 | 1,468.85 | 0.00 | 0.00 | 4,803.60 |
| PS 19000000 | 1,091.80 | 386.90 | 74.85 | 42.60 | 662.75 | 0.00 | 0.00 | 2,258.90 |
| PS 20000000 | 2,775.05 | 1,008.30 | 451.70 | 29.85 | 1,114.05 | 0.00 | 0.00 | 5,378.95 |
| PS 21000000 | 1,190.80 | 665.55 | 210.00 | 25.05 | 399.65 | 0.00 | 0.00 | 2,491.05 |
| PS 22000000 | 2,131.30 | 1,041.75 | 347.25 | 85.05 | 1,141.15 | 0.00 | 0.00 | 4,746.50 |
| PS 23000000 | 1,186.50 | 593.25 | 208.05 | 23.40 | 757.70 | 0.00 | 0.00 | 2,768.90 |
| PS 24000000 | 1,956.60 | 666.90 | 339.45 | 43.80 | 781.80 | 0.00 | 0.00 | 3,788.55 |
| PS 25000000 | 1,146.30 | 283.80 | 128.85 | 39.30 | 291.45 | 0.00 | 0.00 | 1,889.70 |
| PS 26000000 | 675.85 | 195.45 | 147.60 | 5.40 | 758.70 | 0.00 | 0.00 | 1,783.00 |
| PS 27000000 | 3,997.50 | 1,588.45 | 710.35 | 115.20 | 3,350.30 | 0.00 | 0.00 | 9,761.80 |
| Lot Garage 07 | 44,749.55 | 18,609.50 | 7,077.50 | 1,501.55 | 29,535.60 | 0.00 | 0.00 | 101,473.70 |
| Grand Totals | 44,749.55 | 18,609.50 | 7,077.50 | 1,501.55 | 29,535.60 | 0.00 | 0.00 | 101,473.70 |



Montgomery VenTek RCS

Sales Transaction Report

Tue, March 20, 2012 10:39 AM

Date Range: January 9, 2012 to January 10, 2012

Time: 00:00:00 to 23:59:59

Current Date: 2012-01-09

Payment Type: All

Transaction Date 2012-01-09 for Pay Station 04000000 - 13120

| Trans ID | Trans Time | Stall | Duration | Payment Type | List Price | Purchase Amount | Refund | Cash | Campus | Credit Received | Credit Due | Status | Card Number | Smart Card | Bal. |
|----------|------------|-------|-----------|--------------|------------|-----------------|--------|------|--------|-----------------|------------|--------|-------------|------------|------|
| 3670 | 06:18:00 | 274 | 1d:2h:42m | MC | 4.50 | 4.50 | 0.00 | 0.00 | 0.00 | 4.50 | 0.00 | | *9737 | \$0.00 | |
| 3671 | 06:35:00 | 231 | 1d:2h:25m | MC | 4.50 | 4.50 | 0.00 | 0.00 | 0.00 | 4.50 | 0.00 | | *8810 | \$0.00 | |
| 3672 | 07:06:00 | 261 | 1d:1h:54m | Cash | 4.50 | 4.50 | 0.00 | 4.50 | 0.00 | 0.00 | 0.00 | | | \$0.00 | |
| 3673 | 07:18:00 | 226 | 1d:1h:42m | Visa | 4.50 | 4.50 | 0.00 | 0.00 | 0.00 | 4.50 | 0.00 | | *8980 | \$0.00 | |
| 3674 | 07:20:00 | 224 | 0d:9h:40m | Cash | 4.00 | 4.00 | 0.00 | 4.00 | 0.00 | 0.00 | 0.00 | | | \$0.00 | |
| 3675 | 07:22:00 | 345 | 0d:8h:38m | Cash | 3.50 | 3.50 | 0.00 | 3.50 | 0.00 | 0.00 | 0.00 | | | \$0.00 | |
| 3676 | 07:24:00 | 270 | 1d:1h:36m | Cash | 4.50 | 4.50 | 0.00 | 4.50 | 0.00 | 0.00 | 0.00 | | | \$0.00 | |
| 3677 | 07:28:00 | 354 | 1d:1h:32m | Cash | 4.50 | 4.50 | 0.00 | 4.50 | 0.00 | 0.00 | 0.00 | | | \$0.00 | |
| 3678 | 07:32:00 | 214 | 1d:1h:28m | Cash | 4.50 | 4.50 | 0.00 | 4.50 | 0.00 | 0.00 | 0.00 | | | \$0.00 | |
| 3679 | 07:38:00 | 262 | 0d:9h:22m | Visa | 4.00 | 4.00 | 0.00 | 0.00 | 0.00 | 4.00 | 0.00 | | *9988 | \$0.00 | |
| 3680 | 07:44:00 | 111 | 1d:1h:16m | Visa | 4.50 | 4.50 | 0.00 | 0.00 | 0.00 | 4.50 | 0.00 | | *9421 | \$0.00 | |
| 3681 | 07:48:00 | 299 | 0d:9h:12m | MC | 4.00 | 4.00 | 0.00 | 0.00 | 0.00 | 4.00 | 0.00 | | *8916 | \$0.00 | |
| 3682 | 07:53:00 | 260 | 0d:9h:7m | Cash | 4.00 | 4.00 | 0.00 | 4.00 | 0.00 | 0.00 | 0.00 | | | \$0.00 | |
| 3683 | 07:58:00 | 302 | 1d:1h:2m | Amex | 4.50 | 4.50 | 0.00 | 0.00 | 0.00 | 4.50 | 0.00 | | *1592 | \$0.00 | |
| 3684 | 08:01:00 | 394 | 1d:0h:59m | MC | 4.50 | 4.50 | 0.00 | 0.00 | 0.00 | 4.50 | 0.00 | | *2967 | \$0.00 | |
| 3685 | 08:03:00 | 355 | 1d:0h:57m | Cash | 4.50 | 4.50 | 0.00 | 4.50 | 0.00 | 0.00 | 0.00 | | | \$0.00 | |
| 3686 | 08:07:00 | 255 | 1d:0h:53m | MC | 4.50 | 4.50 | 0.00 | 0.00 | 0.00 | 4.50 | 0.00 | | *1177 | \$0.00 | |
| 3687 | 08:09:00 | 252 | 0d:8h:51m | Visa | 4.00 | 4.00 | 0.00 | 0.00 | 0.00 | 4.00 | 0.00 | | *8130 | \$0.00 | |
| 3688 | 08:11:00 | 306 | 1d:0h:49m | Visa | 4.50 | 4.50 | 0.00 | 0.00 | 0.00 | 4.50 | 0.00 | | *5922 | \$0.00 | |
| 3689 | 08:12:00 | 357 | 0d:5h:48m | Cash | 2.50 | 2.50 | 0.00 | 2.50 | 0.00 | 0.00 | 0.00 | | | \$0.00 | |
| 3690 | 08:14:00 | 359 | 1d:0h:46m | Visa | 4.50 | 4.50 | 0.00 | 0.00 | 0.00 | 4.50 | 0.00 | | *3142 | \$0.00 | |
| 3691 | 08:15:00 | 253 | 1d:0h:45m | Cash | 4.50 | 4.50 | 0.00 | 4.50 | 0.00 | 0.00 | 0.00 | | | \$0.00 | |
| 3692 | 08:21:00 | 397 | 1d:0h:39m | MC | 4.50 | 4.50 | 0.00 | 0.00 | 0.00 | 4.50 | 0.00 | | *3004 | \$0.00 | |
| 3693 | 08:23:00 | 246 | 1d:0h:37m | Visa | 4.50 | 4.50 | 0.00 | 0.00 | 0.00 | 4.50 | 0.00 | | *4399 | \$0.00 | |
| 3694 | 08:26:00 | 308 | 1d:0h:34m | MC | 4.50 | 4.50 | 0.00 | 0.00 | 0.00 | 4.50 | 0.00 | | *4631 | \$0.00 | |
| 3695 | 08:30:00 | 365 | 0d:8h:30m | Cash | 4.00 | 4.00 | 0.00 | 4.00 | 0.00 | 0.00 | 0.00 | | | \$0.00 | |
| 3696 | 08:32:00 | 361 | 1d:0h:28m | Visa | 4.50 | 4.50 | 0.00 | 0.00 | 0.00 | 4.50 | 0.00 | | *6087 | \$0.00 | |
| 3697 | 08:34:00 | 362 | 1d:0h:26m | MC | 4.50 | 4.50 | 0.00 | 0.00 | 0.00 | 4.50 | 0.00 | | *1185 | \$0.00 | |
| 3698 | 08:38:00 | 198 | 1d:0h:22m | Cash | 4.50 | 4.50 | 0.00 | 4.50 | 0.00 | 0.00 | 0.00 | | | \$0.00 | |
| 3699 | 08:39:00 | 398 | 1d:0h:21m | Visa | 4.50 | 4.50 | 0.00 | 0.00 | 0.00 | 4.50 | 0.00 | | *5273 | \$0.00 | |
| 3700 | 08:40:00 | 344 | 1d:0h:20m | Cash | 4.50 | 4.50 | 0.00 | 4.50 | 0.00 | 0.00 | 0.00 | | | \$0.00 | |
| 3701 | 08:45:00 | 157 | 1d:0h:15m | Amex | 4.50 | 4.50 | 0.00 | 0.00 | 0.00 | 4.50 | 0.00 | | *3009 | \$0.00 | |
| 3702 | 08:46:00 | 337 | 1d:0h:14m | Disc | 4.50 | 4.50 | 0.00 | 0.00 | 0.00 | 4.50 | 0.00 | | *3812 | \$0.00 | |
| 3703 | 08:47:00 | 189 | 1d:0h:13m | Visa | 4.50 | 4.50 | 0.00 | 0.00 | 0.00 | 4.50 | 0.00 | | *5750 | \$0.00 | |
| 3704 | 08:50:00 | 335 | 0d:8h:10m | Visa | 4.00 | 4.00 | 0.00 | 0.00 | 0.00 | 4.00 | 0.00 | | *6985 | \$0.00 | |
| 3705 | 08:54:00 | 498 | 0d:8h:6m | Amex | 4.00 | 4.00 | 0.00 | 0.00 | 0.00 | 4.00 | 0.00 | | *1012 | \$0.00 | |



Montgomery VenTek RCS

Transaction Count Report

Tue, March 20, 2012 10:28 AM

Date: January 15, 2012 to January 31, 2012

Time: ALL

Location: Garage 07

| Pay Station | Cash | Credit Card | Value Card | Smart Card | Total |
|-------------|------|-------------|------------|------------|-------|
|-------------|------|-------------|------------|------------|-------|

Location: Garage 07

| | | | | | |
|--------------------|-----|-------|---|---|-------|
| 08000000 (3000981) | 971 | 355 | 0 | 0 | 1,326 |
| 09000000 (3000700) | 804 | 318 | 0 | 0 | 1,122 |
| 10000000 (3000709) | 518 | 473 | 0 | 0 | 991 |
| 11000000 (3000703) | 733 | 677 | 0 | 0 | 1,410 |
| 12000000 (3001001) | 383 | 424 | 0 | 0 | 807 |
| 13000000 (3001028) | 356 | 510 | 0 | 0 | 866 |
| 14000000 (3000714) | 418 | 840 | 0 | 0 | 1,258 |
| 15000000 (3000719) | 499 | 1,019 | 0 | 0 | 1,518 |
| 16000000 (403215) | 189 | 622 | 0 | 0 | 811 |
| 17000000 (3000918) | 251 | 416 | 0 | 0 | 667 |
| 18000000 (3000718) | 367 | 462 | 0 | 0 | 829 |
| 19000000 (3000701) | 190 | 220 | 0 | 0 | 410 |
| 20000000 (3001027) | 219 | 470 | 0 | 0 | 689 |
| 21000000 (3001031) | 69 | 204 | 0 | 0 | 273 |
| 22000000 (3001010) | 207 | 403 | 0 | 0 | 610 |
| 23000000 (3001030) | 125 | 223 | 0 | 0 | 348 |
| 24000000 (3001016) | 143 | 338 | 0 | 0 | 481 |
| 25000000 (3001024) | 55 | 180 | 0 | 0 | 235 |
| 26000000 (219106) | 120 | 130 | 0 | 0 | 250 |
| 27000000 (3000707) | 688 | 806 | 0 | 0 | 1,494 |

Total Transaction Count for Location: Garage 07 16,395

| | |
|--------------------------------|---------------|
| Total Transaction Count | 16,395 |
|--------------------------------|---------------|